SPRING 2020



A Mass General Community Hospital

REPORT TO THE COMMUNITY

to your health **OUR SOURCE FOR HEALTH INFORMATION**

Wentworth Health Partners Primary Care at Pease is taking a team approach to care by embracing the Patient-Centered Medical Home model. The patient's care team works collectively to help them achieve their best health. Care team members could include (pictured L-R): Maureen Brady, PharmD, BCACP, ambulatory pharmacist; Kelly L. Van Dolson, LICSW, behavioral health consultant; Dr. George Kousaie, primary care physician; or Danielle Marquis, health coach.

A PUBLICATION OF:

HOSPITAL

WENTWORTH-DOUGLASS

wdhospital.org | (603) 742-5252

Relations Department. You can reach us at (603) 740–2818. DAWN FERNALD Director, Marketing & Public Relations JENNIFER HARRIS Editor & Manager, Public Relations, Content & Digital Strategy JESSICA BEEBE Designer & Manager, Marketing Collateral & Brand Strategy ➔ Q&A: A Better Mammogram 03

05 -

 $06 \cdot$

Foundation Donors 08 -

15 -> Portsmouth Outpatient Center Grows

Follow us!



A Team Approach to Primary Care

ith the opening of the newest building at the Wentworth-Douglass Hospital Portsmouth Outpatient Center, Wentworth Health Partners Primary Care at Pease moved to a new space with room to enhance its services and embrace a model of care known as the Patient-Centered Medical Home.

In a Patient-Centered Medical Home, the goal is to provide patients complete care at the time of an office visit. Coordinated care is offered at every visit to promote a long-term healing relationship with your providers. For example, if you visit the office for an issue – such as lower back pain or high blood pressure - you'll get the help you need to manage the immediate problem. And, if you choose, you'll also get actionable steps, backed by a supportive care team, to help you adhere to your treatment plan and reach your treatment goals.

"It's a model of care delivery with the patient at the center and a team who forms around them to promote optimal health," says Nancy Pettinari, MD, CPE, who helped bring the Medical Home model to Wentworth Health Partners and sees its benefits daily as a physician at Wentworth Health Partners Internal Medicine in Dover.

Wentworth Health Partners earned The Joint Commission's Primary Care Medical Home Certification in 2015, the first hospital or provider group to achieve the recognition in the Seacoast region. Since then, the model has continued to take shape in our primary care practices, with the goal to help patients achieve their highest level of health.

IT MEANS TEAMWORK

A Wentworth Health Partners Medical Home is a truly personalized approach to primary care with a team taking collective responsibility for your care. Your team is responsible for coordinating your care, for both your physical and mental health, chronic conditions, and prevention and wellness to help move you towards a healthier life.

"It's empowering for patients to have a group of experts contributing to their care and focusing on their needs right in the comfortable setting of their primary care office," explains Dr. Pettinari. "It helps patients feel more involved in their care plan, which leads to better adherence to treatments and better outcomes."



Health Coaching: Find your path to better health



Health coaches at Wentworth-Douglass Hospital can provide you with the knowledge, skills, tools, and confidence to become an active participant in your care. Health coaches are professionals who can help you improve all areas of your health and wellness, including physical activity, nutrition, weight, stress, and life satisfaction.

There's not one right way to approach your journey to wellness. Health coaches will not tell you what to do. Instead, they offer ideas and encouragement as you make the choices that are best for you and your personal needs.

Health coaching services are available at several Wentworth Health Partners primary care practices, including Primary Care at Pease (603-610-8050), through the Wentworth-Douglass Patient Family Learning Center (603-609-6027), and at The Wellness Center at the Works Family Health & Fitness Center (603-742-2163).



Spring Ailments Got You Down? We've Got You Covered.

S pring has sprung and with it some unpleasant health conditions tend to appear. Learn how Wentworth-Douglass Hospital's Immediate Care options can help you get better when suffering from some of Spring's most common ailments.

ALLERGIES

Flowers are beautiful, but pollen from those gorgeous blooms finds a way into the air we breathe. For those who suffer from seasonal allergies, allergens like pollen cause noses to itch, throats to feel scratchy, or eyes to water. Allergies may also cause nasal congestion, wheezing, or coughing, which can be troublesome for those with asthma. Talk to a doctor if you are having a hard time breathing because of seasonal allergies.

Where to go: Primary Care or Prompt Care

COLD & FLU

Did you know that springtime is the second most common time of year for a cold, and flu season can last as late as May? Nasal and airway irritation caused by seasonal allergies can also weaken your body's natural defenses making it harder to fight infections. If you are suffering from cold or flu symptoms, talk with a doctor.

Where to go: Primary Care or Prompt Care

TICK BITES & LYME DISEASE

The warmer weather gives us a spring in our step, but spending extra time outdoors walking, hiking, or doing routine yard clean-up increases your risk of tick bites. While we love our pets, allowing them to rest or sleep on furniture increases the risk of bites as well.

Tick-borne diseases do not present the same way in every patient. For example, the traditional bullseye rash only appears in 70 to 80 percent of patients infected with Lyme disease. Other symptoms of tick-related illnesses can vary from an atypical rash, joint swelling, headache, fever, inability to walk, or overall malaise with flu like symptoms. If you suspect a tick bite or tick-borne illness may be causing your symptoms, see your doctor or visit an urgent care center as soon as you can.

Where to go: Primary Care or Wentworth-Douglass Express Care

SPORTS INJURIES OR CONCUSSION

Baseball, tennis, golf, lacrosse, cycling – you may be itching to get outside and enjoy some warm weather activities come Spring. Listen to your body. Take time to warm up and cool down – and remember to stay hydrated. If you do experience a serious injury, such as a sprain or broken bone, you have options. Our Express Care urgent care centers have on-site X-rays for quick diagnosis. Wentworth Health Partners Seacoast Orthopedics & Sports Medicine is a Seacoast leader in orthopedic care. If your injury causes you to lose consciousness, it's best to be seen in a hospital Emergency Department.

Where to go: Primary Care, SOSMed, Wentworth-Douglass Express Care or Emergency Department, depending on the severity of the injury.

MAKING THE RIGHT CHOICE

Trust your instincts. If you feel your illness or injury is serious, go to the nearest hospital-based Emergency Department. Hospital Emergency Rooms, like ours, are often the best choice for emergency care – *because seconds count*. We always have specialized care teams on standby to quickly assess and care for patients.

When it comes to treating less serious conditions, local urgent care centers, like Wentworth-Douglass Express Care, or Walk-in primary care, like Prompt Care, are great choices for fast, affordable, and quality care.

WENTWORTH HEALTH PRIMPT CARE

DOVER* | 10 Members Way, Suite 200 | (603) 609-6930 PORTSMOUTH | 73 Corporate Drive | (603) 610-8051 *Must be a patient of a Wentworth Health Partners primary care practice.



DOVER | 701 Central Ave. | (603) 609-6700 LEE | 65 Calef Highway | (603) 868-8507



WENTWORTH-DOUGLASS HOSPITAL

A Mass General Community Hospital

EMERGENCY DEPARTMENT

DOVER | 789 Central Ave. | (603) 742-5252

Primary Care - Cont. from Page 1

The Medical Home care team is led by your physician, nurse practitioner, or physician assistant. Based on your individual health goals, other team members may include a behavioral health consultant, ambulatory pharmacist, health coach (read more on page 1), diabetes educator, social worker, or care manager.

Maureen Brady, PharmD, BCACP, Clinical Ambulatory Care Pharmacist, says her role is an evolving one. She sees patients who have questions about their prescriptions or who want to reconcile their medication lists. She can also play an active role in helping patients manage diabetes. "Some people need extra time and attention to help control their diabetes. By having a collaborative team, we can give the patient access to the care they need without the responsibility falling entirely to the provider."

The same is true for mental health concerns. With behavioral health consultants integrated into the primary care practice, patients can get short-term, solutions-focused therapy at the office for immediate needs, and coordinated referrals to long-term therapy, social workers, or community-based services if needed.

"As our practice continues to grow here at the Portsmouth Outpatient Center, we are excited to offer this thorough and integrated approach to care, so patients of all ages receive the most comprehensive and holistic care possible," says Dr. George Kousaie, a physician at Primary Care at Pease.

Primary Care at Pease is a full-service practice with board-certified family and internal medicine providers, serving patients of all ages. Providers include Dr. Kousaie, Dr. Thomas Decker, Jacqueline Irzyk, APRN, and Bridget Viens, PA-C. The practice is located at the Portsmouth Outpatient Center – Building A, 67 Corporate Drive, on the Pease Tradeport.

To learn more about Wentworth Health Partners Primary Care at Pease, call (603) 610-8050 or visit peaseprimarycare.org.

If you'd like help choosing a provider who is right for you or your family, call the Wentworth Health Partners Primary Care Finder at (603) 740-2377.

A Better Mammogram: Q & A with Dr. Rishi Arya



Dr. Rishi Arya, Radiologist, Seacoast Radiology

The Wentworth-Douglass Breast Health Center opened in January to offer women on the Seacoast greater access to comprehensive breast care. The center offers advanced tomosynthesis imaging, also known as 3D mammography, so patients can be confident knowing they are getting the most accurate results.

In addition to mammography, the Breast Health Center also offers breast ultrasound, MRI, image-guided needle biopsy, bone density screening, a high-risk clinic, a certified breast health nurse navigator, and more.

Located in Building A, the newest and largest at our Portsmouth Outpatient Center, you'll find a women-centered team, passionate about ensuring the health and wellness of women.

Fellowship-trained breast radiologist Dr. Rishi Arya, of Seacoast Radiology, leads the Breast Health Center's clinical team. Here he answers some questions about mammography, reminding all women that the key to surviving breast cancer is early detection.

Q: When should women start getting annual screening mammograms?

RA: Mammograms are the best way to screen women for breast cancer, and there is no better proven way to detect early breast cancers. When breast cancers are found early, the five-year survival rate is nearly 100%.

For that reason, we recommend annual mammograms beginning at age 40. This is also the recommendation of the American College of Radiology and the Society of Breast Imaging. All women should also be performing monthly breast self-exams at home.

Q: What are the benefits of a 3D mammogram?

RA: The Wentworth-Douglass Breast Health Center offers advanced tomosynthesis imaging with Hologic's Genius[™] 3D Mammography[™] exam, which is proven to improve early detection of breast cancer and reduce unnecessary callbacks.

From the patient's perspective, a 3D mammogram is nearly the same as a regular 2D mammogram. Instead of taking one picture at a time, the machine moves through a short arc and takes multiple X-rays of the breast. A computer combines these together as a 3D set of images. In a 2D mammogram, the radiologist looks at the complex architecture of breast tissue in one flat image. 3D mammograms allow doctors to examine images of your breast tissue layer by layer. This way fine details are more visible and less likely to be hidden by the tissue above or below. Research has proven that tomosynthesis has a better cancer detection rate, especially for early cancers.

Another proven benefit of tomosynthesis is it reduces the number of "callbacks," which happen when a radiologist questions something they see on the images. With the enhanced 3D exam, fewer women need to go through the worry of needing additional imaging.

Of course, callbacks do happen as breast structures can be very complex, especially for women with dense breast tissue. Rest assured, if you ever experience a callback yourself, the likelihood that the finding will require a biopsy or be diagnosed as breast cancer is still quite low.

Q: How can I determine if I am at high risk for breast cancer?

RA: One in eight women will develop breast cancer in her lifetime, and most of these women have no family history of the disease. According to the Centers for Disease Control and Prevention, New Hampshire also has one of the highest rates of breast cancer in the United States.

Each woman's personal risk takes into account her age, lifestyle, genetics, and other factors. One tool to help you assess your risk is www.cancer. gov/bcrisktool. We strongly encourage all women to discuss their cancer risks with their primary care providers.

For women who are at a significantly elevated risk of developing breast cancer, the Wentworth-Douglass Breast Health Center will offer a High-Risk Clinic, bringing together specialists who can help women answer their questions and develop a personalized risk-management plan. Our clinical experts include experienced breast radiologists, skilled breast and plastic surgeons, and medical and radiation oncologists. Your care and follow-up will be coordinated by our certified breast health navigator.

SCHEDULE YOUR MAMMOGRAM TODAY!

REASONS TO GET SCREENED



1 IN 8 WOMEN

will develop breast cancer in her lifetime.



8 OUT OF 9 WOMEN

diagnosed with breast cancer have no family history.



But, with early detection, the five-year survival rate is almost **100%**.

tritionis

Call the Breast Health Center at (603) 610-8080.

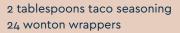
Wentworth-Douglass Hospital Portsmouth Outpatient Center – Building A, 67 Corporate Drive Portsmouth, NH 03801 For more information, visit wdhospital.org/breasthealth.



TACO CUPS

INGREDIENTS:

- 1 lb. 93% ground beef
- 1 14-ounce can petite diced tomatoes, drained 24 wonton wrappers



This recipe is a favorite among our bariatric weight loss surgery patients. A patient who had gastric bypass about 7 months ago says: "Kid and dietitian approved! Not to mention, awesome!" These taco cups are an adult and kid-friendly recipe, and fun to prepare. They can even be served as a healthy appetizer. The taco filling can be pre-cooked in advance, then quickly assembled and baked on a weeknight for a quick dinner. Leftovers are easily reheated or can be frozen after cooking. The lean ground beef can be substituted for lean ground turkey or made vegetarian by substituting with black beans.

- Emily Thompson, RD, CSOWM, LD, Bariatric Dietitian, Wentworth-Douglass Hospital Center for Weight Management and Bariatric Surgery

- 4 ounces shredded light cheddar cheese cooking spray
- Optional toppings: low-fat sour cream, green onion, diced tomatoes

DIRECTIONS:

- 1) Preheat oven to 400 degrees.
- 2) Heat a large pan over medium high heat and add the beef to the pan. Use a spatula to break up the meat, stirring constantly. Add taco seasoning and cook meat for 4-5 minutes or until cooked through. Stir in the canned tomatoes.
- 3) Coat a 12-cup muffin tin with cooking spray. Place one wonton wrapper into the bottom of each muffin cup.
- 4) Spoon approximately 1 tablespoon of meat into each cup and top with approximately 2 teaspoons of cheese.
- 5) Place a second wonton layer on top of the cheese, then add the remaining meat and cheese in all muffin cups.
- 6) Bake for 10-15 minutes or until edges are browned and cheese is melted.
- 7) Top each taco cup with an optional sour cream, green onions or diced tomato.

NUTRITION INFORMATION: Per 8-ounce serving:





The following providers have recently joined the medical staff of Wentworth-Douglass Hospital or Wentworth Health Partners. To learn more, visit wdhospital.org and click "Find a Provider."

Women's Health Providers Join New Center for Women's Health & Wellness



Nancy Blatt, DO



Michelle Ciarlo, MD

ancy Blatt, DO, and Michelle Ciarlo, MD, have joined the Wentworth-Douglass Hospital Center for Women's Health & Wellness, a new center dedicated to women's unique healthcare needs. Dr. Blatt and Dr. Ciarlo will see patients at Wentworth-Douglass Hospital's Portsmouth Outpatient Center – Building A, at 67 Corporate Drive, on the Pease Tradeport.

Dr. Blatt is a board-certified family medicine physician, with more than 15 years of clinical experience, including acute and chronic care. She received her undergraduate degree at San Diego State University and her medical degree from the Chicago College of Osteopathic Medicine. She completed a family medicine residency at the University Hospitals of Cleveland.

Dr. Blatt previously cared for patients at Madison Family Medicine Associates in Ohio and Barrington Family Practice here on the Seacoast and has additional training and interest in integrative medicine, lifestyle medicine, obesity medicine, and mind-body medicine. She will follow an individualized, whole health approach to patient care, and says, "I hope to provide patients with the knowledge and motivation to take an active role in their health and well-being.'

Dr. Ciarlo is a board-certified obstetrician and gynecologist with more than 10 years of experience. She received her undergraduate degree at Stonehill College and her medical training at Ross University School of Medicine. She continued her training at Saint Peter's University Hospital's Obstetrics & Gynecology Residency Program where she served as Chief Administrative Resident before joining Rochester Obstetrics and Gynecology in Rochester, NH.

Dr. Ciarlo is experienced in high-risk obstetrics, major and minimally invasive surgery, infertility, and menopause. Delivering babies is one of the most rewarding aspects of her career, and she enjoys caring for women during all stages of adulthood. Dr. Ciarlo is a fellow of the American College of Obstetrics and Gynecology.

The Wentworth-Douglass Hospital Center for Women's Health & Wellness includes comprehensive services women need to stay healthy. The Center's integrated team includes primary care and OB/GYN physicians, midwives, and women-focused specialists, including cardiology and sports medicine (coming in June), along with nurse navigators to help women manage their care.

To make an appointment or to learn more about the Center for Women's Health & Wellness, call (603) 610-8079.



VANESSA AMATUCCI, APRN Hospital Medicine Wentworth-Douglass Hospital



ROYCE CABALONA, APRN General Surgery Seacoast General Surgery (603) 749-2266



EDWARD K. CHUNG, MD Pediatrics Dover Pediatrics (603) 742-4048



JOANNE DEVLIN, LCMHC Behavioral Health Wentworth Health Partners Great Bay Mental Health (603) 742-9200



MICHAEL DUNNINGTON, CRNA Anesthesiology



ALEXA S. HAYES, CRNA Anesthesia Wentworth-Douglass Hospital Anesthesia Department (603) 609-6161 x 3053





Cardiology Wentworth Health Partners Cardiovascular Group Massachusetts General Hospital (603) 516-4265









ALLISON B. TUTTLE, MLADC Behavioral Health The Doorway at Wentworth-Douglass (603) 609-6690



LISA N. WEINSTEIN, CNM **OB/GYN** Garrison Women's Health Center (603) 742-0101



RACHEL G. WHITMAN, PA-C Gastroenterology Atlantic Digestive Specialists (603) 692-2228



KRISTEN N. WILKINSON, LCMHC Behavioral Health The Doorway at Wentworth-Douglass (603) 609-6690



LAWRENCE R. ZUKERBERG, MD 🔙 Pathology

Wentworth-Douglass Hospital Anesthesia Department (603) 609-6161 x 3053



Gynecologic Oncology Massachusetts General Hospital Division of Gynecologic Oncology (617) 726-2690



LAURA ROSSI, APRN Medical Oncology Seacoast Cancer Center (603) 742-8787

Massachusetts General Hospital Pathology Department (617) 726-2967

CELEBRATING DOCTOR'S DAY

Wentworth-Douglass honored its doctors on National Doctors Day on March 30 for the work they do for patients and our community. To leave a note of thanks for your provider, visit Wentworth-Douglass Hospital's Facebook page.





WENTWORTH-DOUGLASS HOSPITAL

We've been hard at work throughout 2019 honoring

as a not-for-profit hospital. The successful delivery of

enterprise, but our underlying goal remains constant:

Even though Annual Reports are intended to look back,

Wentworth-Douglass for the future - moving forward

strategically, building new alliances, engaging in joint

deliver the highest level of care with compassion, to

everything we accomplished in 2019 is preparing

healthcare is a complex and constantly evolving

our neighbors throughout the Seacoast.

our mission of community service and our rich heritage

2019 Annual Report

A Mass General Community Hospital

15,500 1,306 40,408 CARDIOLOGY RADIATION THERAP BABIES DELIVERED URSES PROVIDERS **FREATMENTS** PROCEDURES 07,060 651 110 100 **EMERGENCY ROOM &** PRIMARY CARE VISITS VOLUNTEER HOURS MAGING EXAMS URGENT CARE VISITS

A MESSAGE FROM THE PRESIDENT



Gregory Walker, President & CEO,

planning, and integrating service lines - for improved Wentworth-Douglass Hospital patient care. Our affiliation with Massachusetts General Hospital is robust and dynamic, giving us expanded access to subspecialty services from the #2 hospital nationwide, according to the U.S. News & World Report's Best Hospitals 2019-2020 rankings.

Our new outpatient center in Portsmouth is based on a comprehensive "medical home model" that brings a holistic focus on prevention and wellness to more people with convenient access. For example, the new Center for Women's Health and Wellness incorporates preventive, personalized primary care with specialized care centered around women's needs such as obstetrics, gynecology, cardiology, breast health and more.

Moving forward strategically and thoughtfully also means embracing technology, especially when new innovations can improve patient convenience and cut costs. Our transition to Partners eCare, the Partners HealthCare system-wide electronic medical record system, was completed in October 2019. Patient records are now fully integrated with Mass General and all Partners HealthCare hospitals and

services, giving patients more control and timely access to their data and resulting in smoother coordination of care, without unnecessary duplication of tests, lab work, or intake information.

We've also embraced the role of technology with TeleHealth, a telecommunications system that supports long-distance medical videoconferencing, making it easier to get second opinions from experts at Mass General in a timely way.

Our Bariatric Surgery program for weight loss management is now recognized as a Center of Excellence, and is a great example of how we can seamlessly create a new program in response to community need, and implement it with high quality. As a not-for-profit hospital, we put a premium on being a good neighbor, and through our community benefits program, we gave back more than \$4 million in 2019 in community partner grants. These include our Care-Van which provides free transportation, our Community Dental Center, and support for programs such as The Doorway, SOS Recovery Center, and Hope on Haven Hill, that are leading the way in opioid and substance-abuse treatment.

We believe that part of being an effective community partner is finding the most efficient, collaborative, and coordinated way to provide needed services without duplication of effort. These may not be our most high-profile programs, but helping our neighbors find a healthier path forward by feeling supported is so powerful. "You saved my life" is a simple statement that gives me enormous gratification. This is the way to truly transform healthcare - one patient at a time.

We are proud to be working hard to remove the barriers to accessing quality care, and delivering the best, most advanced care locally with the support and backing of Mass General. We are proud to carry our not-for-profit heritage and community commitments into the new year - and new decade - with energy, collaboration and compassion.

FISCAL YEAR 2019 AT A GLANCE (October 1, 2018 - September 30, 2019)

CONSOLIDATED BALANCE SHEE	T (AUDITED)
Assets	9/30/19
Current Assets	\$269,063,000
Property, Plant & Equipment Net	\$271,662,000
Other Long Term Assets	\$39,084,000
Total Assets	\$579,809,000
Liabilities & Fund Balances	
Current Liabilities	\$72 272 000

WENTWORTH-DOUGLASS LEADERSHIP

As of September 30, 2019

Wentworth-Douglass Hospital **Board of Trustees** Carol Bailey, Chairman John Salmon, Vice Chairman James Brannen, Treasurer Atty. Michael Bolduc, Secretary Dr. Marcela Del Carmen* Dr. Peter Dirksmeier Roger Hamel James Heffernan* Tony James* Anne Jamieson Dr. Anne Kalter Dr. Terri Lally Ingo Roemer Dr. Andrew Warshaw* Gregory Walker Robert DeColfmacker, Emeritus Trustee Dr. Roger Evans, Emeritus Trustee Ann Torr, Emeritus Trustee *Massachusetts General Hospital Representatives Wentworth-Douglass Physician **Corporation Board of Directors** Carol Bailey, Chairman John Salmon, Vice Chairman James Brannen, Treasurer Atty. Michael Bolduc, Secretary Ellen Caille Dr. Paul Cass Finola Cox, PA-C Dr. Matthew Goldberg Dr. Yana Melnikova

20

Dr. Jerome Schlachter Peter Walcek Gregory Walker Wentworth-Douglass **Foundation Board of Directors** Jackie Eastwood, Chairman Richard Conley, Vice Chairman Peter Walcek, Treasurer Atty. Thomas Torr, Secretary

Executive Management Team

Keith Bartlett, Vice President of Support Services/ Chief Performance Officer Ellen Caille, Executive Vice President Dr. Paul Cass,

Vice President of Clinical Integration/Chief Physician Executive Erin Flanigan,

Total Liabilities & Fund Balances	\$579,809,000
Fund Balance	\$385,539,000
Long Term Liabilities	\$121,998,000
	1/ -1-/ -1

RECORD OF SERVICE - FISCAL YEAR 2019

Admissions	8,265
Observations	3,107
Anesthesia Cases	13,623
Births	1,306
Cardiology Procedures	40,408
Endoscopy Procedures	5,860
Emergency Room & Express Care Visits	67,060
Imaging Exams	91,309
Laboratory Tests	762,448
Meals Served in the Cafeteria	739,446
Operating Room Cases	8,329
Pharmacy Doses Issued	866,480
Rehab Services (Physical/Occupational/Speech Therapy)	171,395
Pulmonary Treatments	35,261
Radiation Therapy Treatments	15,560
Medical Oncology Treatments	9,473
Volunteer Hours	14,499
Wentworth Health Partners Primary Care Visits	119,631
Wentworth Health Partners Specialty Care Visits	218,662

Carol Bailey **Richard Card** Mike Carella Dr. Will Danford Chad Kageleiry **Thomas Levasseur** Jay Levy Geoffrey Ness Larry Raiche John Salmon Dr. Alison Sollee Michael Steinberg David Verno, CPA Gregory Walker Ann Torr, Emeritus Dr. Babu Ramdev, Emeritus James Kageleiry, Honorary Director (deceased) Mary Ann Wentworth, Honorary Director (posthumously) Medical Staff Officers Dr. Terri Lally, President Dr. Nancy Pettinari,

Vice President

Dr. Shiv Kumar, Secretary/Treasurer

Vice President of Human Resources/ Chief Human Resources Officer

Jeffrey Hughes, Chief Operating Officer

Cristine More, Vice President of Philanthropy/Chief Philanthropy Officer

Jeffrey Pollock, Vice President of Information Systems/Chief Information Officer

Christine Primiano, Chief Operating Officer, Wentworth Health Partners

Peter Walcek, Vice President of Finance/Chief **Financial Officer**

Gregory Walker, President & CEO

Sheila Woolley, RN, Vice President of Patient Care Services/Chief Nursing Officer

Dr. Dalma Winkler, Vice President of Regulatory Compliance

2019 Community Benefits

Invested in a Healthy Seacoast

Wentworth-Douglass is committed to helping sustain and grow a healthy Seacoast community. We do that each year by investing in programs, organizations, and community resources that align with the community's significant health needs. These needs are identified through a Community Health Needs Assessment (CHNA) conducted by the hospital every three years.

A FOCUS ON SUBSTANCE USE DISORDERS

A major finding of the 2016 CHNA, which covered the period 2017-2019, confirmed the need to improve access to mental health services and substance use disorder treatment. Wentworth-Douglass continues to grow its behavioral health programs and collaborate with community providers to improve overall access to prevention, treatment, and recovery services. Read about two such programs on page 7.

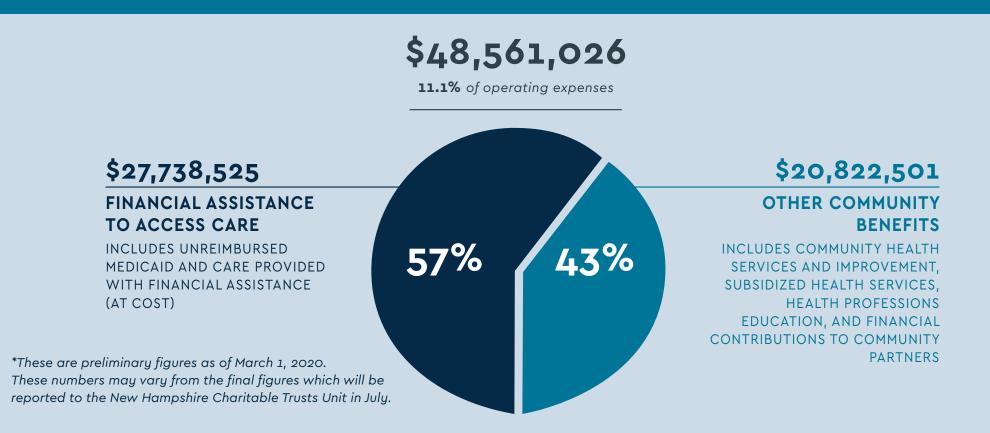
LOOKING AHEAD

In 2020, we started implementing strategies to address the health needs identified in our 2019 CHNA, which will cover fiscal years 2020-2022. Wentworth-Douglass Hospital will continue current programs, including free transportation through the Care-Van, financial assistance, and dental care for adults and children at the Community Dental Center. Other areas of focus to be addressed over the next three years include: Access to Health Services; Nutrition, Physical Activity, and Obesity; Older Adults; Heart Disease and Stroke; Tobacco Use; and the Social Determinants of Health (Basic Needs & Transportation).

For the complete community benefits report, visit wdhospital.org.

TOTAL VALUE OF COMMUNITY BENEFITS IN 2019

These figures cover October 1, 2018 - September 30, 2019*



HOW WE ARE ADDRESSING THE COMMUNITY'S TOP HEALTH NEEDS This is just a sampling of our community benefits programming for 2019.

\$

AFFORDABILITY OF CARE

15,962 Patients of Wentworth-Douglass and Wentworth Health Partners received financial assistance to help access care.

COMMUNITY HEALTH EDUCATION





- **175** EMS staff from Dover Fire & Rescue, Stewart's Ambulance, and McGregor EMS participated in advanced simulation training at the Simulation Center.
- **2,281** hours of training in the Wentworth-Douglass Simulation Center, an 89% increase over 2018.



ACCESS TO MENTAL HEALTH SERVICES

- **17,655** patient visits with Wentworth-Douglass behavioral health clinicians at Great Bay Mental Health and in Wentworth Health Partners primary care practices.
- **505** Patients seen at The Doorway in its first year. (See story on page 7)

TRANSPORTATION

15,856 patient trips to healthcare appointments in our free Care-Van service. 121,056 miles traveled by our Care-Vans.



2019 Community Benefits

Members of Dover Youth to Youth hosted a "Mythbusters" activism event at Dover's Henry Law Park in July 2019. By holding signs displaying common myths about substance use, as they relate to the Dover High School population, students highlighted the low drug and alcohol usage rates among teens.



Dover Youth to Youth and Wentworth-Douglass Hospital Work Together to Prevent Substance Use

S ubstance misuse prevention education early in life can help establish healthy habits and promote a lifetime of substancefree behavior. Recognizing the importance of substance misuse prevention, Wentworth-Douglass Hospital is proud to continue our support of Dover Youth to Youth, an after-school drug prevention program of the Dover Police Department Community Outreach Bureau. Every year, Dover Youth to Youth attracts roughly 70 students divided into teams of 20-25 who work together on drug prevention activities. Dover Youth to Youth focuses on data-driven drug prevention initiatives through education, advocacy, community events, programming, and campaigns.

Dover Youth to Youth participant and Dover High School sophomore, Elsa Rogers says, "I feel very lucky to have been a part of the Dover Youth to Youth program for the past five years. The support from Wentworth-Douglass Hospital, along with the Dover Police Department, has provided me with an awesome opportunity to impact my community and my peers on issues surrounding drug misuse. During my time with Dover Youth to Youth, I have testified before the City Council, presented in classrooms, and created informative videos."

Examples of Dover Youth to Youth's work include presenting about stigma at Wentworth-Douglass Hospital, providing education to classrooms, and working closely with parents and other community members to increase awareness of drug use and how the actions of parents can impact children. Dover Youth to Youth also regularly monitors grocery stores, convenience stores, and other public spaces to ensure advertising messages for alcohol and tobacco products are age-appropriate. If Dover Youth to Youth notices a message targeted to those who are underage, they write to the store owner to ask that it is corrected including facts to support the requested change.

To create programming, Dover Youth to Youth collects data from the Youth Risk Behavior Survey (YRBS), a national survey administered every two years to high school students on several risky behaviors including alcohol and other drug use. The program follows a Knowledge, Skills, Action model to achieve meaningful change. Dover Youth to Youth participants learn important skills in the areas of public speaking, media production, activism, writing, theatre and drama, and leadership that they carry with them to life after high school.

Dover Police Department Chief, William Breault says, "the collaboration between the Police Department and Wentworth-Douglass Hospital has allowed us to provide Dover and the region with comprehensive and innovative drug prevention initiatives that dovetail perfectly with the Department's emphasis on community problem solving."

The Doorway Offers Connections to Recovery

n partnership with the New Hampshire Department of Health & Human Services, Wentworth-Douglass Hospital opened The Doorway on January 2, 2019, at 798 Central Avenue in Dover. The Doorway is one of nine statewide "hubs" open to anyone who is struggling with recovery from any drug or alcohol.

The Doorways connect patients with "spokes" within the community to receive treatment or other supportive services. These recovery-related services might include primary care, mental health treatment, dental care, housing, employment security, transportation needs, and insurance coverage. The Doorway provides ongoing case management and recovery support, which requires significant effort to avoid duplicating other services.

In its first year, The Doorway connected 505 patients to treatment services in a safe and welcoming environment. Additionally, the Doorway distributed more than 3,700 kits containing the opioid-reversing drug Narcan to patients, local agencies, and organizations in the communities Wentworth-Douglass serves. Substance Use Disorder Program Manager, Peter Fifield, EdD, MLADC, LCMHC says, "We know that there are several local communities working hard to provide services for our shared patients, so The Doorway does its best to not only get patients into treatment but also to coordinate their complex care with other providers in the community."

The Doorway provides level of care assessment and referral/recovery connection services for patients with substance use disorders who live in Rockingham and Strafford Counties. This patient population is very complex and resource dependent often struggling to navigate resources or lacking access to resources. The Doorway's patients face additional recovery barriers including complex polysubstance use – or using at least three different substances (44%); co-occurring mental health disorders (80%), and even homelessness (42%).

Fifield adds, "Many people walk out of The Doorway and say 'you guys are awesome, I feel safe here,' and that's a huge deal. It's tough in this fragmented care system to get accurate assessments and care. Our goal is to be a place where patients can touch base and find interim support until their treatment begins. There's a saying, 'the opposite of addiction is connection' so if we can just be that for people then we're doing something."





WENTWORTH-DOUGLASS HOSPITAL A Mass General Community Hospital

CHARITABLE FOUNDATION



A MESSAGE FROM FOUNDATION CHAIR JACQUELINE EASTWOOD

Wow! We are happy to share we raised \$1,574,000 thanks to you - our supporters, friends, family, business colleagues and community members. Thank you! As supporters of our mission, you ensure that local non-profit community healthcare at Wentworth-Douglass is strong and viable. 2019 was a significant year for the Foundation, not only for funds raised, but for the initiatives we launched thanks to several individuals who were, and continue to be, instrumental in our success.

In July, Anna Grace and Paul Holloway donated \$150,000 in support of Pulmonary Medicine and challenged us to match their gift over three years. The Holloway Challenge has raised over \$117,000 to underwrite a COPD Patient Navigator, pulmonary rehabilitation equipment, and Phase 3 Rehabilitation for certain patients. Last fall, Dick and Jan Conley along with David and Karen Della Penta contributed \$120,000 to the Center for Heart Health to underwrite the cost of new equipment. Already \$125,000 has been raised for this Challenge.

The Foundation launched another Challenge last fall to raise \$600,000 from private foundations for the Breast Health Center to purchase an additional 3D mammography unit to screen for breast cancer. The Challenge has raised \$338,000 thus far.

Our signature events continue to grow exponentially and our Seacoast Cancer 5K gained over 1,000 new participants and raised a record-breaking \$380,000 - funds available for the Seacoast Cancer Center to support equipment, programs and activities for patients, families and caregivers. The Charity Classic also raised more funds than ever before - over \$182,000 for our Women & Children's Center. In addition, our third-party events, hosted by our community members, continue to grow in spirit and size!

M. Jacqueline Eastwood, Chair of the Wentworth-Douglass Foundation Board of Directors

Funds raised at Wentworth-Douglass also support important patient-centered initiatives. The Foundation was proud to award grants for a newborn hearing screener, sensory play items for our urgent care locations, clinical research in community healthcare practices, gift cards for patients with critical needs, and continuing education for our caregivers.

We are so proud of the work you enable us to do for our patients. If you are interested in becoming involved, please reach out to our Foundation Office to learn more about our new initiatives and outreach to the Seacoast communities.

On behalf of the Foundation Board, thank you for your support and continued loyalty. Your generosity is transformational - know that together we are accomplishing great things.





49% % more funds raised in FY19 than FY18



Walker***

SOCIETY

Corp.

Foundation

Bartlett*

Mr. Gregory[^] and Mrs. Becky



Thank You

Thank you to these generous donors who made contributions in support of Wentworth-Douglass Hospital's life-saving mission between October 1, 2018 and December 31, 2019.

ARIOCH WENTWORTH SOCIETY \$25,000 AND GREATER

- Anonymous
- Bangor Savings Bank
- Cogswell Benevolent Trust
- Mr. Richard and Mrs. Janet Conley
- Davis Family Foundation
- David and Karen Della Penta Charitable Foundation Mr. Gary and Mrs. Karen
- DeStefano
- Mr. Charles and Mrs. Emily Hart** Mr. Paul and Mrs. Anna Grace Holloway
- The Lawson Family
- New Hampshire Charitable Foundation
- Somersworth Nissan, Inc.
- The Mary C. Murphy Revocable Trust 2008

- FRANCIS S. DOUGLASS SOCIETY \$10,000 - \$24,999 Benevity Community Impact Fund
- Mr. James and Mrs. Annette Brennan Ms. Beverly Bruce
- Cathleen Coakley Trust D.F. Richard Energy*** **Demoulas Foundation**
- Mr. Michael McClurken and Ms. M. Jacqueline Eastwood* Estate of Helga Washburn
- Etta Shaw Trust Liberty Mutual Foundation
- First Seacoast Bank***
- Ms. Luci Gardner*
- Mr. Thomas and Mrs. Carol Morrell Northeast Delta Dental Foundation, Inc.
- Ms. Etta M. Shawt
- Summit Land Development LLC Tufts Health Freedom Plan
- S. JUDSON & ANNA E. DUNAWAY

SOCIETY \$5,000 TO \$9,999

Anonymous (2) Mr. Chris and Mrs. Catherine Allen Ameriprise Financial Ms. Nancy Beckwitht Bill Dube Ford Toyota Dr. Paul[^] and Mrs. Helene Cass

- Mrs. Donna Sheldon Childs* Dr. Michael and Mrs. Carole Choti Mr. Mark and Mrs. Lisa Cronin The American Legion Department of NH Mr. Michael and Mrs. Jane Duzak*
- Mr. Frederick Flynn, Jr.
- Kennebunk Savings Bank
- Knights Construction LLC*
- Liberty Mutual Mr. John and Mrs. Cheryl
- McMahon Ocean Properties, Ltd. and
- Affiliates
- Optima Bank and Trust
- Optum Services Inc. Massachusetts General Hospital
- Paypal Charitable Giving Fund
- Radiation Oncology Associates, P.A.
- RoundTower Technologies, Inc.
- Saltwater Creative Agency*
- Shaheen and Gordon, P.A.
- Mr. Alan and Mrs. Joan Smith
- Sodexo Drs. Gary[^] Usher and Alison[^]
 - Sollee
 - Dr. David and Mrs. Maureen Staples
 - TD Charitable Foundation
 - Toyota Dealer Match Program

Women's Life Imaging Center* Michael G. Souza **EDWARD & GLADYS ROLLINS** Center \$1,000 TO \$4,999 Alliance Funding Group Card*** A.P. Dailey Custom Laminating Aurora Diagnostics Seacoast Pathology, Inc. Mr. Robert Adams Dagenais*** Dr. Jay Afrow^ The Leigh Alexander Family^ Daley*** **ALPCO Diagnostics** American Online Giving Fund Davidson **AMPM Facility Services** AstraZeneca Pharmaceuticals LP Mr. Keith Bartlett^ Mr. Jarod[^] and Mrs. Melisa[^] Dr. Paul Berry^ Mr. Richard Berry Ms. Gayle Blumenberg Ms. Cheryl Bourbon^ Foundation* Mr. Benjamin Bradley^ Mr. James and Mrs. Josee Brannen Budel Construction Corp.

Cameron's Home and Garden Mr. Richard and Mrs. Susan Dr. Barbara[^] and Mr. Jim Civiello Mr. Jeffrey Cook^* Mr. John Couture^ Mr. David^ and Mrs. Lisa^ Dr. Gerald and Mrs. Patricia David and Dianne Ness Charitable Dr. Michael[^] and Mrs. Meridith Dr. Thomas[^] Decker and Mrs. Vicki Anderson Decker* Dermatology and Skin Health Ms. Nancy DeWitt Mr. Roger Dionne^*** Ms. Jane Dugas^ Mr. Chester and Mrs. Hope Dunn** Eastern Bank Charitable Ellen Mae Greenaway Fund Environments for Health, LLC* Dr. James Estes^*



Mrs. Sandra Jalbert

Ms. Ellen[^] L. Caille and Mr.

1906 HERITAGE SOCIETY

entworth-Douglass Hospital was first established thanks to a large bequest from the estate of Arioch Wentworth in 1906. Since then, gifts made through our supporters' estates have provided vital funding for the hospital's life-saving mission. The 1906 Heritage Society recognizes those who continue this legacy by naming the hospital as a beneficiary of a will, retirement plan, donor-advised fund or life insurance policy; or establish a charitable gift annuity or trust.

If you have included Wentworth-Douglass in your estate plans, please contact Maryellen Burke at Maryellen.Burke@wdhospital.org or by phone at (603) 609-6654. We would like to welcome you to the 1906 Heritage Society.

Robert & Patricia† Adams Anonymous (5) Christopher & Britta Ayer Dorothy M. Bassinor⁺ Alison Beard Collin⁺ John & Nancy Beckwith† Jeremy Belknap Guppey† Elizabeth J. Benn† David & Nancy Borden Nancy R. Boyle Ethel S. Brown† John & Cheryl Buffum Maryellen Burke Samuel Burnham Shakford† Ida M. Buzzell† Scott & Katharine Cameron Mary T. Cash[†] Kevin Cassell† Robert Cassellt Lynn M. Chabot Susan Dailey Gerald & Patricia Daley **Roger Dionne** Francis & Louise Douglass† Edna Dube†

Ella G. Durgin† Charles A. Fairbanks† Lily Ford† David & Theresa Garabedian Frances E. Grant† Clarence[†] & Helen Grant Joseph Grillo† Hugh Harter† Ida M. Hodgdon† Marilyn R. Ireland Helen Jarvis† James[†] & Frances Kageleiry Margaret E. Kavser† Gregorios[†] & Helen[†] Koutrelakos Abby F. Lane† Edmund B. Lane† Henry Law[†] Thomas F. Levasseur **Richard Lord**⁺ James E. Lothrop† Amos D. Lougeet Rose T. Manes† Abbie Martica Sawyer† Harris T. McGlone⁺ George E. Morgan†

Mr. John and Mrs. Helen

Burnham, Sr.

Charles & Suzanne Murphy Benjamin F. Neally† Lydia J. Pike† Mark Prescott⁺ Philip & Donna Rinaldi Fred H. Roberts[†] Lydia H. Rollins† Emma J. Sanborn† Etta M. Shaw[†] Virginia L. Smith† Fred Tanzer† Frank & Ann Torr Thomas & Lisa Torr Emily B. Waite† Gregory & Rebecca Walker Arioch Wentworth† Maryann Wentworth† Ethel K. Whitehouse† George H. Williams† Sheila Woolley Henry A. Worthen† †DECEASED



Dr. Roger[^] and Mrs. Sandra Evans Mr. John and Mrs. Joanne Salmon Mr. Ryan and Ms. Dawn^ Fernald Dr. Michael Ferrara Mr. C. Dennis Fink, PhD Ms. Mary Finnegan^ Mr. Tom and Mrs. Erin^ Flanigan Foundation Dr. David[^] Flavin and Mrs. Catherine Casey-Flavin*** Foundation for Healthy Communities Ms. Susan Gallagher^ Mr. Neil and Mrs. Helen Garvey Dr. Barry[^] and Mrs. Tara Gendron Dr. Matthew J. Goldberg^ Sonneborn Ms. Susan Gonet[^] Mrs. Helen M. Grant* Dr. Philip and Mrs. Patricia Grant Hampton Technical Services, Inc. Ms. Michelle Hanson^ Harvey Construction **High Liner Foods** Holy Rosary Credit Union Mr. Dan and Mrs. Carol Hughes Mr. Jeffrey[^] and Mrs. Barbara Chandler Mr. Robert Hynes Ms. Anne Jamieson Col. Douglas Joyce Drs. Mitchell and Anne^ Kalter*** Truist Mr. Andrew and Mrs. Becky Lane Mr. Bruce and Mrs. Michelle Mr. Thomas and Mrs. Nancy Mr. Jay and Mrs. Kelly Levy Walcek Longchamps Electric Dr. Thomas Joseph Lydon^ M₂ Service Group M Family Foundation Inc. Wassell* Ms. Karen MacDonald^ Dr. Restituto Malonso^ Medical Staff* Malthouse Construction Corp. Mr. Daniel and Mrs. Carla Meyers Miranda Quality Maintenance, Inc. Mr. Andrew and Mrs. Emily^ Wheeler Mrs. Kellie Mueller^ Dr. David and Mrs. Dianne Ness*** SOCIETY Network for Good \$500 TO \$999 Newburyport Bank Anonymous (3) Northeast Rehabilitation Hospital Alie Jewelers Dr. James Allan^ Dr. John[^] and Mrs. Patricia

Hughes

Leichtman

Levasseur

Moore

Nessit LLC

Network

Novello**

Ms. Martha Salmon Dr. Jerome Schlachter^ Seacoast Dermatology PLLC Seacoast Emergency Physicians, PC* Seamus Carroll Duffy Memorial Mr. Bruce and Mrs. Susan[^] Serfass Service Credit Union Dr. Prashant Shankar^ Ms. Rebecca Sherburne^ Siemens Industry, Inc. Dr. Henry[^] and Mrs. Suzanne Specialized Roofing Co., Inc. Spectrum Healthcare Partners, PA Sprague Floor Covering* Ms. Dana St. Laurent^ St. Thomas Aquinas High School Ms. Rachel Staples Staritch Foundation, Inc. Stormwater Compliance, LLC Sulloway and Hollis, PLLC Mr. Clarke and Mrs. Laurie The Generator Connection, Inc. Ms. Sheila Woolley Mr. Robert Theriault, Jr.^ Mr. Jody Twombly U.S. Charitable Gift Trust UNH Interfraternity Council Mr. Swaminathan Venkataraman Mr. Peter[^] and Mrs. Jeanne Ms. Jaimee Walters, PA-C^ Dr. Christine Wasilewski, MD^ Mr. Michael and Mrs. Martha^ Wells High School Athletics Wentworth-Douglass Hospital Wentworth-Douglass Hospital Plant Operations^ Dr. Jayanthi[^] and Dr. Noel Ms. Erin[^] Wigmore Drs. Peter and Dalma[^] Winkler GEORGE P. MORGAN, M.D. Dr. Molly Buzdon^ American Security Alarm, Inc. Aquafax, Inc.



Seacoast Cancer 5K Provides Support For **Cancer Survivorship Services**

ife beyond cancer – "survivorship" – is a field that is gaining more attention as medical advances in cancer treatment translate into higher survival rates and longer lives. Thanks to generous support from donors to the Wentworth-Douglass Foundation's annual Seacoast Cancer 5K, a variety of services offered to cancer survivors is now consolidated and expanded into the Seacoast Cancer Center's Survivorship and Wellness Program, a formally accredited program by the Commission on Cancer - American College of Surgeons.

"Philanthropic dollars have made it possible for us to be more efficient and effective in what we do well, while creating new and innovative programs that enhance well-being and resilience," says Michael Meserve, newly appointed director of the Survivorship and Wellness Program. "This has always been my dream job, because we have a real impact on the lives of patients, their families, and their caregivers."

Seacoast Cancer 5K participants and donors have provided \$350,000 to the Seacoast Cancer Center to fund the expansion of the Survivorship and Wellness Program truly making a difference for the thousands of patients who receive treatment at the Seacoast Cancer Center each year.

Many people don't realize that individuals are considered "survivors" from the time of a cancer diagnosis through the rest of their lives. Over the next decade, the number of people who have lived five or more years after their diagnosis is projected to increase by 33% to 15.1 million people. Making sure these patients, their caregivers, and their loved ones get the ongoing support needed to continue to navigate their healthcare journey is at the core of the Survivorship and Wellness Program.

"We help people set realistic goals and stay on track," says Meserve: "I worked at Wentworth-Douglass Hospital for 18 years as a radiation therapist, so I've seen cancer treatment from the clinical care perspective. We would see patients every day, typically for 6 – 9 weeks, and then, one day, that treatment is over. We celebrate together by ringing the bell to mark the end of treatment, but then the patient wakes up the next day and thinks, 'Okay, what now?' All of a sudden, not only is that regimented, predictable treatment schedule gone, but so are the connections to staff and other cancer patients."

Judith Geaghan, Community Outreach Coordinator for the Seacoast Cancer Center agrees: "Survivorship is a journey. We do an amazing job here at the Seacoast Cancer Center in delivering the highest quality clinical care available."

Clinical social workers, including Geaghan, often sit in on the initial diagnosis meeting: "Patients are often overwhelmed and frightened with many concerns that go beyond the immediate medical issues. For example, many ask 'How do I talk to my children about this?' We offer guidance, assistance and ongoing support. And we serve as a conduit to community resources, whether it's help with a transportation issue or a connection to appropriate retailers specializing in wigs, clothing, or healthy food."

Outdoor Pride Landscaping, Inc. Pediatric Cardiology Associates Ms. Mary Peirce

Mr. Julien[^] and Mrs. Jane Olivier

Ms. Teresa Picard

Mr. Norman Olsen

Piscataqua Landscaping and Tree Service

Mr. Jeffrey[^] and Mrs. Jackie Pollock

Mrs. Pamela Poulin^

Prime Buchholz and Associates, Inc.***

Ms. Christine Primiano^

Mr. Thomas and Mrs. Mary Jane Proulx

Mr. Larry and Mrs. Joanne Raiche Rand-Whitney Container

Red Thread

Mr. Ted and Mrs. Chris Ristaino Mr. Ingo and Mrs. Ann Roemer **Runner's Alley**

Saint Mary Academy

Mr. Richard Saklad^

Dr. Irving and Mrs. Rosemary Salkovitz

Ms. Carol Bailey Mr. William and Mrs. Patricia Barber

Dr. Patricia Auty^

The Beacon Retirement Group Belknap Dental Associates Mr. James Berry and Ms. Donna Chouinard

Mr. Kevin and Mrs. Julie^ Blais Ms. Jude Blake

Mr. Roger and Mrs. Kathleen^ Blinn*

Mr. Michael and Mrs. Stephanie Bolduc*

Dr. Cheryl Boyd Ms. Joan Brodsky Ms. Heather Bystrek Cadwell Industries, Inc. Mrs. Tonya Carlton^*

Says Meserve, "Survivorship is the patient's new normal, and they need concrete next steps." Often this entails education that is customized for cancer survivors. One such course offered, LIFE (Lifestyle Interventions for Everyone) is an eight-week wellness course built on "the pillars of wellness" (meaningful change, nutrition, environment, physical activity, and meditation) to help reduce cancer risk and recurrence. Course content includes tips on reducing exposure to toxins by implementing safe and easy steps for "greening" home and work environments.

Another example of the survivorship programs offered by the Seacoast Cancer Center is The Best New Me Program that promotes women's self-care and well-being during and after cancer treatment, including skin care and hair care.

According to Geaghan, "The ripple effect throughout the larger community is felt through the outreach of our social workers, nutritionists, rehab specialists - who have been working diligently to make this program a reality. We are increasing the visibility of survivorship resources and impact, whether it's outreach at health fairs in area schools. or at our new Seacoast Cancer Center location in Portsmouth. All share the common goal of improving quality of life while moving forward."

To learn more about the impact of the Seacoast Cancer 5K, contact Emily Moore at Emily.Moore@wdhospital.org or visit SeacoastCancer5K.org.

WINDOWS TO YOUR HEALTH | 09



Mr. Michael[^] and Mrs. Faye Catanzaro Mr. Scott and Mrs. Rae Ann Chrane* Mr. Charles and Mrs. Patricia Clement III Mr. William Condron Ms. Nancy Correia^{*} Mr. Edward and Mrs. Joanne Cuipa Ms. Elisabeth D'Arcy Mr. Robert and Mrs. Patricia DeColfmacker Mr. Charles DeGrandpret Ms. Heather DeWitt Ms. Kathy Donlon **Dover Pediatrics PLLC Dupont's Service Center** Mr. Robert and Mrs. Judith Eisenberg Extrusion Alternatives, Inc. The F.A. Bartlett Tree Expert Co. Mr. Thomas Ferguson Flagship Press Inc. Mr. Frank Fogg*

Mr. Gunnar Foss Ms. Anne Gearin Mr. Brian Gibb Ms. Gail Goodspeed and Mr. Edmund Datti Ms. Janice Greene^{^*} Mr. Timothy and Mrs. Martha Haley Mr. Roger Hamel, CPA and Mrs. Marlene Gadza-Hamel Dr. Peter Hedberg^ Ms. Donna Hickman^ Home Care Specialists Mr. Lawrence and Mrs. Dorothy Houle Mr. Ron Hoy lpsumm Ms. Marilyn Ireland^ Jane Marcks Charitable Fund Mr. Gerald Janelle Mr. Sriraman Kannan Mr. Wesley and Mrs. Patricia Kennedy Mr. Daniel and Mrs. Becky Kenyon

Mr. Thomas Kingston^ Knights of Columbus Mr. David Labbe Dr. Terri Lally^* Ms. Michelle Lavertu^ Legion Riders Post 8 Leone, McDonnell and Roberts, PA Ms. Kelly Leroux^ Dr. Arul[^] and Mrs. Meera Mahadevan Ms. Theresa Manderville^ Margaritas Management Group, Inc. McDevitt Realty LLC Mr. Brian and Mrs. Kelly McDevitt Mr. Kerry Merz^ Mr. David Nectow Nomith T. Ramdev DDS, MSD North Mill Equipment Finance LLC Northeast Credit Union Ms. Deborah Norton^ Ms. Karen O'Brien^ Dr. Ahmet Oktay^ Orangetheory Fitness of Dover

Ms. Sandy Payne[^] Plantscapes Management, LLC Mr. Jeffrey Pohlmeyer Ms. Lynda Powers^ Christopher Oby Memorial Football League Mr. Robert and Mrs. Lucille Richard Ms. Lynda Robidas Mr. Paul Rothman Mr. Richard and Mrs. Kathleen Routhier^ Dr. Magdalena Scherer^ Mr. Carl and Mrs. Loretta Scroggins Seacoast Newcomers Club Seacoast Radiology, PA Mr. William and Mrs. Pam Seed Mr. Belur Sethuram Mr. C. Russell Shillaber Ms. Cindy Spencer^ Dr. Lee Spyridakis Ms. Jeanmarie Stabile^

A full list of our generous donors, including tribute gifts and in-kind donations, is available at wdhospital.org/foundation.

Mr. Michael and Mrs. Laurie Steinberg*** Ms. Kathryn Strand Mr. Manoj Susarla Mr. Kevin Sweeney^ Ms. Nancy Targett Mr. Art and Mrs. Debbie Tasker Dr. Sue Taylor^ Uraseal, Inc. Ms. Anupama Vasudevan Dr. Palligarnai and Mrs. Geetha Vasudevan Ms. Vathsala Venugopalan Mr. James and Mrs. Lisa Wheeler^ Ms. Denise White^ Dr. Joseph White[^] & Mr. Patrick West Mr. Paul Willis Mrs. Heather Wilson-Labbe^ Ms. Michelle Wright^

<u>KEY:</u>

- ^ Employee
- † Deceased
- *5 Consecutive Years of Giving
- ** 10 Consecutive Years of Giving *** 15+ Consecutive Years of Giving



Jackie Eastwood and Paul Holloway speak in support of the Holloway Challenge, a philanthropic effort to raise \$300,000 for pulmonary medicine services at Wentworth-Douglass Hospital.

HOLLOWAY CHALLENGE: Supporting Pulmonary Care on the Seacoast

Aking connections and being a facilitator is what Jackie Eastwood of Durham loves. This includes sharing her medical experiences with friends and colleagues with candor and concern. Whenever there's an opportunity to positively impact their health and well-being, she is there. Five years ago, Eastwood's ability to be out and about, serving on various boards and traveling in support of multiple organizations, was severely curtailed by worsening pulmonary issues: "I couldn't breathe. I couldn't walk. I couldn't leave the house. My fear factor – just not knowing what was wrong with me - was sky high." "I was often in respiratory arrest, and even after many visits to the ER and misdiagnoses, nobody could figure out what was wrong," says Eastwood. She found the answers - and relief - at Wentworth Health Partners Seacoast Pulmonary Medicine at Wentworth-Douglass Hospital. Eastwood was suffering from Tracheal bronchial malacia - a rare condition that is often difficult to accurately diagnose. It occurs when the walls of the airway (specifically the trachea and bronchi) are weak. This can cause the airway to become narrow or collapse. Depending on the condition's severity, treatment options may include surgical correction.

Eastwood has been so pleased, she shares her story at every opportunity with friends, such as Paul and Anna Grace Holloway of Rye. Paul Holloway also was dealing with breathing issues. "I told Paul about Seacoast Pulmonary," says Eastwood "because I was so confident that he would get the same level of care I did. We both had the good fortune to get the right diagnosis and then the right treatment. Paul and I are now 'rehab buddies.' I also did what's called 'pre-hab' before my surgery, which included breathing exercises to help strengthen my body for better results."

After Paul's successful treatment, the Holloways were inspired to fund the Holloway Challenge, a philanthropic initiative to help expand the Pulmonary Services Program by challenging the Wentworth-Douglass Foundation to raise \$150,000 in three years to match the couple's gift of \$150,000. The total of \$300,000 will support advanced pulmonary care for patients throughout the Seacoast area.

Eastwood applauds this "generosity with a mission." She says, "The Holloway Challenge is right in the wheelhouse of building awareness and support for a program that can benefit so many. Most everyone knows about cardiology, oncology, orthopedics and other specialties, while pulmonary medicine is perhaps underappreciated and underfunded. You often don't even know about pulmonary medicine until you need it."

"Another friend of mine, Beverly Bruce, is also supporting the Holloway Challenge. She saw the pulmonary team, and she, like me, says that from the very first visit, she had complete confidence because of the time they took and the way she was treated."

Says Eastwood: "Accurate diagnosis helped me immediately access the care I needed for successful treatment – in my case, tracheoplasty surgery to reinforce the deteriorated cartilage in the trachea." The Holloway Challenge will elevate all aspects of the program to help educate and assist patients in taking control of the challenges and symptoms of pulmonary disease. The Holloway Challenge is – at its core – a concrete investment in supporting wellness and quality of life. Says Eastwood: "I want to help broaden the scope of people who are actively engaged with this wonderful program. My advice for anyone experiencing difficulty with breathing: ask for a referral to the pulmonary specialists at Seacoast Pulmonary. The entire staff is so good at what they do. They not only love healthcare, but they know how to deliver it with a personal, caring touch."

Donors who contribute to The Holloway Challenge will make a big impact in two ways. Their dollars will be doubled by the Holloways' generosity, and vulnerable patients will get the help they need to navigate complex pulmonary conditions.

We invite you to learn more by contacting Maryellen Burke, Major Gift Officer, at (603) 609–6654 or Maryellen.Burke@wdhospital.org.





Mobile EMS SIM Center Takes First Responder Training "On the Road"

he correlation between simulation training and positive patient outcomes is well documented, and sound clinical decision-making and smooth teamwork are especially critical for emergency first responders. Now, thanks to the generosity of The Lawson Family of Durham, Wentworth-Douglass Hospital has the first Mobile Emergency Medical Services Simulation Center (EMS SIM Center) in the Seacoast, bringing state-of-the-art training to EMS responders in the field. This outreach to and partnership with emergency personnel provides access to ongoing, real-time training that is both cost-effective and community-based.

Lawson, Jim Lawson, Brian Nicholson, Stacey Savage, and Greg Walker.

Wentworth-Douglass has a long track record of close collaboration between first responders and our team of educators who have extensive experience in simulation and competency assessment. The underlying principle is straightforward: the better we can replicate the actual patient care setting where the learners work, the easier it is to become immersed in the exercise and perform as they would in real-life circumstances. And the reality for EMS providers is that pre-hospital patient care often takes place in an ambulance.

Accordingly, the Mobile EMS SIM Center is housed in an ambulance, and outfitted to replicate the real-life environment EMS personnel work in every day. It includes lifesaving equipment (cardiac defibrillator, suction, airway resuscitation equipment), as well as a life-like robot designed for field training and mobile technology that can simulate fluctuating vital signs. The Lawson's gift of the Mobile EMS Simulation Center offers first responders the ability to mimic actual patient care with real-time, hi-tech monitoring and interactive, and immediate hands-on training, proving "a vital link to the community in honor of all EMS personnel," according to Jim Lawson, of the gift he is sharing throughout the Seacoast.

In 2016, through funding from the Wentworth-Douglass Hospital Foundation, Wentworth-Douglass opened its first Simulation Center at the hospital's main campus. At this center, Wentworth-Douglass has provided hundreds of hours of education to hospital staff, as well as local Police, Fire and Rescue squads. The impact is ongoing; for example, the team identified a gap between current best practices and the New Hampshire EMS protocol for administration of Oxytocin after childbirth. This collaboration improved care for mothers and newborns throughout the entire state.

Thanks to the generosity of The Lawson Family, the availability of the new Mobile EMS Simulation Center will further strengthen Wentworth-Douglass' position as the leader in improving the health outcomes of the communities we serve through the innovative use of mobile technology.

For more information about making a transformational gift to support Wentworth-Douglass, contact Cristine More at Cristine.More@wdhospital.org or (603) 609-6207.

For Ethan Clark, Vice President of Operations at Somersworth Nissan, the motivation is personal. His father received treatment at the Seacoast Cancer Center and he was looking for a meaningful way to honor his memory.

Throughout the month of October, Somersworth Nissan is decked out in pink and its large glass showroom area is transformed into a large tribute wall, where people can write messages to honor loved ones or simply sign their name. According to Forget, the wall is "littered with personal stories, and we've seen an incredible outpouring of support from all of our customers. So many lives have been touched by cancer, and the messages people have shared are inspiring."



Somersworth Nissan raised \$28,000 for the Seacoast Cancer Center through its "Buy For A Cause" program last October.

Somersworth Nissan Driven to Support Community Cancer Care

Brendan Forget is the Executive Manager of Somersworth Nissan, a family business that is supporting the work at the Seacoast Cancer Center at Wentworth-Douglass with its "Buy For A Cause" program.

The dealership donates \$200 for every vehicle sold during October – National Breast Cancer Awareness Month. In 2019, each sale was recorded – in bright pink – on a thermometer inside the dealership that grew to \$28,000 in donations. "It's been an eye-opener for me personally, and the response has made all of us want to push the bar higher each year," says Forget. "New customers have heard about it, and everyone seems to appreciate the opportunity to give directly to their community hospital, especially the Seacoast Cancer Center. Car salespeople are a competitive bunch, and we are 100% committed to this program and supporting cancer care in our community for many years to come."

> To learn more about planning a fundraiser for Wentworth-Douglass Hospital, contact Emily Moore at Emily.Moore@wdhospital.org or (603) 740-3292.





2019 Signature Events



Marc Varano, Alex Tomaszewski, Korene Mosher, and other members of the Hanger Clinic's team rallied in support of a young cancer survivor and amputee at the 2019 Seacoast Cancer 5K.

Inspiring Wellness, Celebrating Survivorship

r. Korene Mosher of Portsmouth, 2019 Seacoast Cancer 5K participant, knows that life after cancer can be beautiful and limitless but sometimes the journey isn't easy. After being diagnosed with osteosarcoma in 1990, Dr. Mosher underwent chemotherapy treatment, at just 12 years old. Eventually she received a femur transplant, underwent multiple limb salvage surgeries, and experienced multiple femur fractures. Finally, after 28 years of dealing with femur breaks and 17 reconstructive surgeries, Dr. Mosher had her leg amputated in 2017.

After her amputation, Dr. Mosher was referred to the Hanger Clinic, an organization that provides support to many bone cancer survivors and assists with prosthetics. No longer worried about her fragile left leg, Dr. Mosher moved on with her life as a new amputee. She was soon fitted with a running blade and embraced an active lifestyle. After participating in a triathlon, Dr. Mosher also joined The Hanger Clinic's Seacoast Cancer 5K team, which was formed to rally in support of young amputee and osteosarcoma survivor, Kenny Sanborn, age 13.

Dr. Mosher works with cancer patients and amputee patients as a naturopathic resident doctor on the Seacoast and recently joined the Seacoast Cancer 5K Committee. About the event, she says, "This event is about community and supporting each other. We are all here to celebrate survivorship, share the messages of hope, healing, strength, and courage."

RALLY WITH US!

The 2020 Seacoast Cancer 5K is September 20. Registration opens in May. SeacoastCancer5K.org



2019 5K FACTS & SUPPORTERS



2019 TOP FUNDRAISING TEAMS

(Including Corporate Sponsorships) First Place: Patriot Pals, team captain Dave Dagenais Second Place: DF Richard Energizers, team captain Christine McCluskey Third Place: First Seacoast Bank, team captain Sarah Frase

2019 TOP FUNDRAISING TEAMS

(Excluding Corporate Sponsorships) First Place: In Memory of Ajay Vasudevan -Team Vasud, team captain Anu Vasudevan Second Place: EvoStrong, team captain Toni McKenna Third Place: Bad to the Bone, team captain Elizabeth Antaya

2019 TOP INDIVIDUAL FUNDRAISERS

First Place: Amir Rosenthal Second Place: Richard Berry Third Place: Rae Ann Chrane

2019/2020 SEACOAST CANCER 5K COMMITTEE

Kate Collopy, PhD - Wentworth-Douglass Hospital,



Elizabeth Flowers - Wentworth-Douglass Hospital Sheridan Folger - John Hancock* Susan Gallagher - Wentworth-Douglass Hospital Elita Galvin - Wentworth-Douglass Hospital Millissa Gass - Wentworth-Douglass Hospital Chris Griffin - Saltwater Creative Agency William Harbron, Ed.D - Dover School District* Jennifer Harris - Wentworth-Douglass Hospital Paul Jenkins - Hanger Clinic* Margaret Joyce - Dover Chamber of Commerce* Sarah Kuhl - Wentworth-Douglass Foundation Thomas Levasseur, CLU, MS, Ed - The Beacon

Retirement Group Heather Lynch, RN - Wentworth-Douglass Hospital Christine McCluskey - DF Richard Energy Toni McKenna - Investigative Services LLC* Tiffany Melanson - First Seacoast Bank* Michael Meserve - Wentworth-Douglass Hospital* Crystal Mockler - Wentworth-Douglass Hospital* Emily Moore - Wentworth-Douglass Foundation Cristine More, CFRE - Wentworth-Douglass Foundation Korene Mosher, ND, BSN, RN - Human Nature Natural Health* Jennifer Niles - Wentworth-Douglass Hospital* Erin Perry - Wentworth-Douglass Hospital Carlynne Pouliot - Holy Rosary Credit Union Jen Rhode – Loftware



3,249 Registered (44% increase over 2018)

David J. Murray, ClearEyePhoto.com Dermatology & Skin Health E4H Environments for Health Architecture First Seacoast Bank The Flower Room The Generator Connection, Inc. GZA GeoEnvironmental, Inc. Hampton Technical Services, Inc. Harvey Construction High Liner Foods Holy Rosary Credit Union iHeart Media Knights Construction, LLC Leone, McDonnell & Roberts PA Liberty Mutual Longchamps Electric Loxsmith Bagel M. Saunders M2 Service Group Malthouse Construction Corp. Market Basket Massachusetts General Hospital MG Print & Promotions Miranda Quality Maintenance, Inc. Northeast Rehabilitation Hospital Network Outdoor Pride Landscaping, Inc. Pepsi Performance Food Group Piscatagua Landscaping & Tree Service Radiation Oncology Associates, P.A. Red Thread Runner's Alley Saltwater Collective Agency Seacoast Dermatology PLLC Seacoast Emergency Physicians Shaheen & Gordon, P.A. Siemens Industry, Inc. Snack Aisle Specialized Roofing Co., Inc. Sprague Floor Covering Stormwater Compliance, LLC Sulloway & Hollis, PLLC Summit Land Development WDH Medical Oncology & Hematology Wentworth Greenhouses Women's Life Imaging Center

2019 & 2020 Committee Co-Chair

David Coppola, MD - Wentworth-Douglass Hospital, 2019 Physician Chair

Paul Fennessy - 2019 & 2020 Committee Co-Chair Arul Mahadevan, MD - Wentworth-Douglass Hospital, 2020 Physician Chair

Melisa Bartlett - Wentworth-Douglass Hospital Jessica Beebe - Wentworth-Douglass Hospital Richard Berry

Noreen Biehl - Rotary Club of Dover*

Cheryl Bougie, RN - Wentworth-Douglass Hospital* Jonathan Bowman

Beth Brownell*

Rae Ann Chrane - Amwins

Caitlin Couture - Wentworth-Douglass Hospital* Dave Dagenais - Wentworth-Douglass Hospital Lisa Dagenais- Wentworth-Douglass Hospital Patricia Endsley - Wells High School* Candace Fennessy - Wentworth-Douglass Hospital Dawn Fernald - Wentworth-Douglass Hospital Zachary Field - iHeart Media* Sally Fletcher - Lincoln Financial

Jamie Ruel – Wentworth-Douglass Hospital Todd Sigmon - Wentworth-Douglass Hospital Jamie Simchik – Simchik Planning & Development Kevin Sprague - Wentworth-Douglass Hospital Joellen Stackpole - Wentworth-Douglass Hospital Robert Stedman - Wentworth-Douglass Hospital Jane Vanni – Martha's Vineyard Hospital Liz Victor - Wentworth-Douglass Foundation (*new committee members in 2020)

2019 SPONSORS

A.P. Dailey Custom Laminating Corp. Alliance Funding Group AMPM Facility Services Aquafax, Inc. AstraZeneca Oncology Blue Dolphin Screen Print & Embroidery, Inc. Budel Construction Corp. Cameron's Landscaping D.F. Richard Energy



Helping Support Healthy Babies & Families in the Community

he 2019 Wentworth-Douglass Charity Classic was a recordsetting success, building on its mission to provide funding that enhances quality care for growing Seacoast families. The sold-out golf tournament raised a record \$182,000 – funds specifically earmarked for the Women & Children's Center to ensure that newborns, children, and families are receiving the highest quality care right here in our community.

"So much of our ability to care for the whole family is due to the generosity of Wentworth-Douglass donors," says Karen MacDonald, Assistant Vice President of Women and Children's Services. "Funding from the Charity Classic allows us to go well beyond the walls of this hospital – and beyond our immediate medical goal of delivering healthy babies – and into the community in meaningful and vital ways."

One example is our Neonatal Transport Isolette. The Fund-A-Need, held during the Charity Classic's Dinner & Awards Ceremony, raised \$14,000 to purchase the neonatal transporter, which can be mobilized to move premature and sick infants within the hospital.

Funds made possible by the Charity Classic are often directed to programs that are not covered by insurance. Philanthropy has helped propel several initiatives that earn high marks from medical professionals and patients alike, including infant CPR, safe sleep, car seat safety, and user-friendly access to pregnancy and post-partum information through a free digital app launched in 2019.

Our Nursery Essentials program provides new parents with tools for safer sleep practices, including safe sleep sacks for every baby born here, swaddling devices for babies with jaundice, and special pillows and bumpers for premature babies. Along with the devices themselves, families are educated on safe use and provided with resources for continued support after discharge.

The Center also provides a car seat program, a popular resource for parents, grandparents, and care providers. The program offers free monthly checks and in-patient checks, as well as education on the safety benefits of properly installed child restraint systems. With the financial support of the Charity Classic, every newborn at Wentworth-Douglass has access to this life-saving equipment.

These are just a few examples of the enhanced services that distinguish the Women and Children's Center as the most robust, highly regarded center in the area, with over 1,300 births in 2019. According to MacDonald, "At Wentworth-Douglass, we're working hard to make sure every family goes home with practical tools to help their baby thrive. We are so grateful that we can go above and beyond and provide services that have an ongoing, positive impact for our families. The Charity Classic broadens the scope of what we are able to do – ensuring safety, skills, and peace of mind."

2019 CHARITY CLASSIC FACTS & SUPPORTERS



COMMITTEE:

Mike Carella, Committee Chair **Kimberly Alexander Benjamin Bradley** John Burcke* Paul Cass, DO Andrew Chernoff **Richard Conley** Tim Dargan Dawn Fernald Janet Ford Jon Houston Jeffrey Johnson, MD Sarah Kuhl Tim Loch Karen MacDonald, RN Vasu Maganti Samantha Merchant Barbara Miller Emily Moore **Cristine More** Kathi Mullins **Geoffrey Ness** Jeff Pollock John Polychronis* Babu Ramdev, MD Samuel Rose Lyndi Sargent Todd Sigmon Matt Sylvia* Dave Verno Liz Victor Michael Whitman* Matt Williams* (*new committee members in 2020)

2019 SPONSORS:

Alie Jewelers ALPCO Diagnostics Aurora Diagnostics Seacoast Pathology, Inc. Bangor Savings Bank The Beacon Retirement Group **Belknap Dental Associates** Bill Dube Ford Toyota Cadwell Industries, Inc. **Cross Insurance Dell Technologies** Dermatology & Skin Health **Dupont's Service Center** Eastern Bank Charitable Foundation Environments for Health Architecture The F.A. Bartlett Tree Expert Co. First Seacoast Bank Flagship Press, Inc. Home Care Specialists **Knights Construction** Market Basket Nessit Newburyport Bank Nomith T. Ramdev, DMD, MSD Northeast Credit Union Northeast Rehabilitation Hospital Network Ocean Properties, Ltd. & Affiliates Optima Bank & Trust Piscataqua Savings Bank Plantscapes Management, LLC Port City Pretzels Prime Buchholz Raiche & Company, CPA, PA Rand-Whitney Container RoundTower Technologies, Inc. Saltwater Collective Agency Seacoast Emergency Physicians Service Credit Union Sodexo Summit Land Development Tufts Health Freedom Plan Uraseal, Inc. Wentworth-Douglass Hospital Medical Staff

The Charity Classic was created in 1994 to honor the memory of Pete Gabarro, who lost his battle with cancer. Today, 26 years later, the annual event has raised more than \$1.5 million dollars and touched the lives of thousands of babies, children and families.

This year's Charity Classic will be held on June 22, 2020, at Cochecho Country Club in Dover. Visit wdhcharityclassic.org to learn more about sponsorships or registering a team.

WENTWORTH HEALTH PARTNERS

WENTWORTH HEALTH PARTNERS

Wentworth Health Partners is a multi-specialty group practice affiliated with Wentworth-Douglass Hospital. As a patient of Wentworth Health Partners, you and your family are at the center of a coordinated system of care where services range from wellness and illness prevention to the testing, treatment, and care of complex medical conditions. Wentworth Health Partners has earned the Joint Commission Gold Seal of Approval[®] with Ambulatory Health Care Accreditation and Primary Care Medical Home Certification.

Learn more at wdhospital.org/whp.

PRIMARY CARE

Adult & Children's Medicine of Dover

10 Members Way, Suite 201 Dover, NH 03820 (603) 742-2263 | adultandchildrens.org

Barrington Health Center

8 Century Pines Drive, Suite 2 P.O. Box 430 Barrington, NH 03825 (603) 664-2135 | barringtonhealthcenter.org

Bellamy Health Center 15 Old Rollinsford Road., Suite 204 Dover, NH 03820 (603) 742-7338 | bellamyhealthcenter.org

Center for Women's Health & Wellness*

Portsmouth Outpatient Center – Building A 67 Corporate Drive Portsmouth, NH 03801 (603) 610-8079 | womenshealthportsmouth.org

Dover Family Practice

10 Members Way, Suite 203 Dover, NH 03820 (603) 742-3174 | doverfamilypracticenh.org

Durham Health Center

36 Madbury Road Durham, NH 03824 (603) 868-5080 | durhamhealthcenter.org

Great Bay Family Practice

60 Exeter Road, Suite 300 Newmarket, NH 03857 (603) 659-0901 | greatbayfamilypractice.org

Hilltop Family Practice

Somersworth Plaza 85 Main Street Somersworth, NH 03878 (603) 692-6676 | *hilltopfamilypractice.org*

Lee Family Practice

65 Calef Highway, Suite 200 Lee, NH 03861 (603) 868-3300 | leefamilypracticenh.org

Primary Care at Pease

Portsmouth Outpatient Center - Building A 67 Corporate Drive Portsmouth, NH 03801 (603) 610-8050 | *peaseprimarycare.org*

South Berwick Family Practice 31 Colcord Street

South Berwick, ME 03908 (207) 384-4949 | southberwickfamilypractice.org

WHP Internal Medicine

10 Members Way, Suite 500 Dover, NH 03820 (603) 609-6800 | *whpinternalmedicine.org*

Chest Clinic

801 Central Avenue, Level 1 Dover, NH 03820 (603) 740-2212 | *wdhospital.org/chestclinic*

Coastal Neurology Services

DOVER 10 Members Way, Suite 300 Dover, NH 03820 PORTSMOUTH Portsmouth Outpatient Center - Building C 121 Corporate Drive Portsmouth, NH 03801 (603) 749-0913 | coastalneurologyservices.org

Dover Women's Health

DOVER 700 Central Avenue Dover, NH 03820 PORTSMOUTH Portsmouth Outpatient Center – Building C 121 Corporate Drive Portsmouth, NH 03801 (603) 742-2424 | doverwomenshealth.org

Endocrinology & Diabetes

10 Members Way, Suite 400 Dover, NH 03820 (603) 742-1143 | endoanddiabetesconsultants.org

Great Bay Mental Health

15 Old Rollinsford Road, Suite 302 Dover, NH 03820 (603) 742-9200 | greatbaymentalhealth.org

Head & Neck Specialty Group of NH

361 High Street Somersworth, NH 03878 (603) 692-4500 | *headandnecknh.org*

Integrative Therapy

15 Old Rollinsford Road, Suite 204 Dover, NH 03820 (603) 740-2130 | wdhospital.org/integrativetherapy

International Travel Clinic

Portsmouth Outpatient Center - Building B 73 Corporate Drive Portsmouth, NH 03801 (603) 610-8065 | *wdhospital.org/travelclinic*

OB/GYN & Infertility 15 Old Rollinsford Road, Suite 102 Dover, NH 03820 (603) 749-4963 | *obgynandinfertility.org*

Plastic Surgery Specialists

DOVER 10 Members Way, Suite 303 Dover, NH 03820 (603) 516-4268 PORTSMOUTH Portsmouth Outpatient Center – Building C 121 Corporate Drive Portsmouth, NH 03801 (603) 610-8067 | wentworthplasticsurgery.org

Seacoast Orthopedics & Sports Medicine (continued)

LEE 65 Calef Highway Lee, NH 03861 (603) 742-2007 | SOSmed.org

Seacoast Pulmonary (Intensivists)

DOVER 801 Central Avenue, Level 1 Dover, NH 03820 (603) 740-9713 PORTSMOUTH Portsmouth Outpatient Center – Building C 121 Corporate Drive Portsmouth, NH 03801 (603) 610-8052 | *seacoastpulmonary.org*

Summit Infectious Disease

801 Central Ave. Dover, NH 03820 (603) 742-7025 | summitinfectiousdisease.org

Supportive & Palliative Care

789 Central Avenue Dover, NH 03820 (603) 740-3330 | wdhospital.org/PalliativeCare

Surgical Optimization Center

789 Central Avenue Dover, NH 03820 (603) 609-6250

Thoracic Surgery Specialists

789 Central Avenue Dover, NH 03820 (603) 609-6096 | wdhospital.org/thoracicsurgery

Wentworth-Douglass Center for Orthopedics &

Joint Replacement 789 Central Avenue, Level 1 Dover, NH 03820 (603) 609-6260 | wdhortho.org

Wentworth-Douglass Center for Pain Management

789 Central Avenue Level 2 (office visits) and Level 3 (procedures) (603) 609-6819 | *wdhospital.org/pain*

Wentworth-Douglass Center for

Weight Management & Bariatric Surgery 789 Central Avenue Dover, NH 03820 (833) 936-3963 | wdhospital.org/newme

Wentworth-Douglass

Community Dental Center 668 Central Avenue Dover, NH 03820 (603) 749-3013 | *wentworthcommunitydental.org*

WHP General Surgery

DOVER 789 Central Avenue Dover, NH 03820 (603) 610-8095 | *whpgeneralsurgery.org* PORTSMOUTH Portsmouth Outpatient Center – Building C 121 Corporate Drive Portsmouth, NH 03801 (603) 610-8092 | *whpgeneralsurgery.org*

SPECIALTY CARE

Cardiology at Pease

Portsmouth Outpatient Center - Building A 67 Corporate Drive Portsmouth, NH 03801 (603) 610-8070 | *peasecardiology.org*

Cardiovascular Group

DOVER 19 Old Rollinsford Road Dover, NH 03820 (603) 516-4265 PORTSMOUTH (VASCULAR SURGERY) Portsmouth Outpatient Center - Building C 121 Corporate Drive Portsmouth, NH 03801 (603) 610-8055 | whpcardiovasculargroup.org

The Center for Medical Genetics

10 Members Way, Suite 401 Dover, NH 03820 (603) 516-0092 | centerforgenetics.org

Seacoast Arthritis & Osteoporosis Center DOVER

10 Members Way, Suite 403 Dover, NH 03820 (603) 742-6664 PORTSMOUTH Portsmouth Outpatient Center – Building A 67 Corporate Drive Portsmouth, NH 03801 (603) 610-8053 | seacoastarthritis.org

Seacoast Orthopedics & Sports Medicine SOMERSWORTH

7 Marsh Brook Drive Somersworth, NH 03878 PORTSMOUTH Portsmouth Outpatient Center – Building A Center for Orthopedics & Sports Medicine 67 Corporate Drive Portsmouth, NH 03801

Wound Healing Institute & Hyperbaric Oxygen Center

789 Central Avenue Dover, NH 03820 (603) 740-2832 | wdhospital.org

WALK-IN PRIMARY CARE

Prompt Care - Dover**

10 Members Way, Suite 200 Dover, NH 03820 (603) 609-6930 wentworthhealthpartners.org/promptcare

Prompt Care - Portsmouth

Portsmouth Outpatient Center - Building B 73 Corporate Drive Portsmouth, NH 03801 (603) 610-8051 wentworthhealthpartners.org/promptcare

*The Center for Women's Health & Wellness offers primary care, OB/GYN, and other specialties. **Must be patient of a WHP primary care practice.

Experience Wentworth-Douglass.



NEW & EXPANDED SERVICES Portsmouth Outpatient Center

At Wentworth-Douglass Hospital, community is at the heart of everything we do providing better care so that you, your friends, and family can live healthier, happier lives. Our Portsmouth Outpatient Center continues this mission by bringing to Portsmouth innovative treatments, top doctors and nurses, access to Massachusetts General Hospital specialists, and expanded specialty care services.

If you would like to learn more about our Portsmouth Outpatient Center, please call **(844) 937-3273**.

To learn more about our full range of services, visit: **WDHospital.org/Portsmouth**.

Building A: Newly Opened! 67 Corporate Drive Portsmouth, NH 03801



PRIMARY CARE

You and your family deserve quality primary care and Wentworth Health Partners Primary Care at Pease is ready to provide it. Our board-certified physicians and advanced practitioners will provide the comprehensive care you need.



DIAGNOSTICS & TESTING

Our Lab and Imaging suites, equipped to handle everything from X-rays and CT scans to MRIs and ultrasounds, are open to everyone – even if you aren't a patient of Wentworth-Douglass.



CENTER FOR WOMEN'S HEALTH & WELLNESS

Our team of primary care and OB/GYN physicians, midwives and dedicated nurse navigators at the Center for Women's Health & Wellness are ready to provide expert care for all stages of a woman's life.



BREAST HEALTH CENTER

Our specialists are ready to provide guidance, diagnostics, and





WALK-IN PROMPT CARE

Walk-in Prompt Care is designed to be a convenient alternative to your usual primary care provider when you need to see a doctor fast. Perfect for moderate, but immediate, health needs, this service is open to everyone. **Open Monday-Friday, 7am-7pm.**



TRAVEL MEDICINE

We provide a customized treatment and prevention plan to keep you healthy on your travels. We also offer prescriptions and vaccinations for many travel-related illnesses.

Building C: 121 Corporate Drive, Portsmouth, NH 03801



CANCER CARE

Our highly specialized team provides comprehensive cancer care, with leading-edge technology and innovative treatments.

DOVER WOMEN'S HEALTH

Obstetricians, gynecologists, midwives and nurse practitioners

screenings for your breast health, including mammograms, breast ultrasounds, and more.



CENTER FOR HEART HEALTH

Board-certified cardiologists provide the expert diagnosis and treatment you need to maintain a healthy heart. Specialty areas include heart failure, hypertension, women's heart health, valve disease, state-of-the-art diagnostics, and more, with access to Massachusetts General Hospital electrophysiology specialists.



CENTER FOR ORTHOPEDICS & SPORTS MEDICINE

At the new Center for Orthopedics & Sports Medicine, top doctors and clinicians provide the latest in bone and joint care as well as treatment for sports injuries and degenerative conditions.





dedicated to providing holistic care to women.

GENERAL SURGERY

Experienced, board-certified surgeons use the latest innovations in surgical care, including minimally invasive and robotic procedures, for general and bariatric surgeries.



NEUROLOGY

Our physicians offer expertise in all areas of neurology, including migraines, epilepsy, multiple sclerosis, Alzheimer's disease, Parkinson's disease, stroke, neuromuscular disease, sleep disorders and more.

PLASTIC SURGERY

Specializing in both reconstructive and cosmetic procedures, our board-certified plastic surgeon can help you feel your best.

PULMONARY MEDICINE

Board-certified pulmonologists provide care to patients who have lung disease, lung cancer, respiratory failure and more.

VASCULAR SURGERY

Trust our expert vascular surgeons for the prevention, diagnosis, and treatment of conditions affecting vascular health.

WINDOWS TO YOUR HEALTH | 15

UPCOMING CLASSES, PROGRAMS & EVENTS

As the coronavirus (COVID-19) situation evolves in our community, Wentworth-Douglass Hospital's calendar of events and programs may change. For a complete list of current offerings, please visit wdhospital.org/events.

For updates on Coronavirus, visit wdhospital.org/covid19.

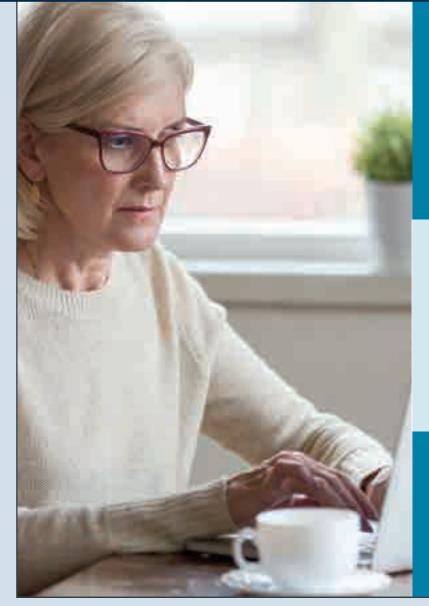
Wentworth-Douglass Hospital

Wentworth-Douglass Hospital's young patients can drive themselves from the waiting room to the operating room in a stylish car. This new addition is offered to patients on a case-by-case basis by Wentworth-Douglass Hospital's Child Life Specialist team. Special thanks to Dr. David Coppola for his generosity in making this car possible! Pictured from left to right: Alison Zirpolo, CCLS, CTRS, CPST, Child Life Clinical Practice Leader; Layney Stone, 4; and Dr. David Coppola of Seacoast General Surgery.



Wentworth-Douglass Hospital and Massachusetts General Hospital hosted "In Her Shoes" events in February to celebrate women's heart health month. These events featured the stories of real heart health patients and helped increase awareness about the unique cardiovascular symptoms and heart conditions women experience. Pictured from left to right: Dr. Whitney Coppolino of Wentworth Health Partners Cardiology at Pease; heart health patients, Sara and Joanne; and Dr. Nandita Scott of the Massachusetts General Hospital Corrigan Minehan Women's Heart Health Center.

PARTNERS PATIENT GATEWAY



Managing Your Health Care Information Just Got Easier

Partners Patient Gateway is a convenient and secure way to manage your health care information and connect with your providers online – at Wentworth-Douglass Hospital and across the Partners HealthCare system.

The Partners Patient Gateway website and mobile app provide a fast, convenient, free way to:

- View test results
- Manage your appointments
- Send a message to your provider
- Review visit summaries
- Renew your prescriptions

There Are Two Ways to Enroll:

- Visit patientgateway.org and select the "Enroll Now" button. You do not need an activation code to complete the enrollment process. Just select "Enroll Now" again at the bottom of the page.
- 2. Your provider's office can give you an activation code and help you complete your enrollment in the office.

ENROLL NOW!



WENTWORTH-DOUGLASS HOSPITAL A Mass General Community Hospital

16 | WINDOWS TO YOUR HEALTH