

REFERENCE GUIDE FOR OUTPATIENT DIAGNOSTIC PRECERTIFICATION

Last updated 1/1/2017 by Pre-Cert Team

For any/all questions related to pre-cert call 603-740-2224 & ask for Pre-Cert

This is strictly a GUIDE for pre-cert requirements. If an insurance or outpatient test is not listed below, CALL the health plan to verify pre-cert requirements.

Include ALL Insurance ID#s & group #s on the order. When an insurance representative states pre-cert is "Not Required"; document the date & time of the call, the phone # called and representatives name. This is VITAL info to have on the order for billing to appeal if denied; no order will be accepted as valid until this information is provided.

IMPORTANT: When a request to change a test is made (by the radiologists protocol); a new auth or updated auth is needed immediately for denial prevention. Example(s): added body part or contrast level change

If any insurance states "Auth is not required, but pre-determination is recommended"... the pre-determination must be obtained. These may be denied for not meeting medical necessity at time of billing if not obtained.

When using AIM (American Imaging Management) <http://americanimaging.net/> or NIA (National Imaging Associates) <http://www1.radmd.com/> please be sure you are selecting the correct rendering facility:
Wentworth Douglass Hospital with Tax ID: 020260334 and NPI: 1033118104.

INSURANCE COMPANY	TESTS REQUIRING PRE-CERTIFICATION/ CONTACT INFORMATION	IMPORTANT INFORMATION
AARP Auth not required as Medicare supplement policy	n/a	
Aetna	Aetna: 888-632-3862 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Caths, All Types of Echos, Sleep Studies *Verify authorization requirements via CPT code list found online, click hyperlink to the right > Dietary Consult (97802) & Dietary follow up (97803) exempt Pharmacy: 866-503-0857 Infusions *For any tests other than those listed call the health plan directly to verify authorization requirements.	Aetna CPT Code Check
Aetna Medicare *WDH is not in network with Aetna Medicare plans, verify if the patient has out of network benefits before obtaining authorization. PFFS plans exempt	Phone: 800-624-0756 Fax: 603-271-4376 MRI/MRA, CT/CTA, PET, Nuclear Cardiology *For any tests other than those listed call the health plan directly to verify authorization requirements.	

Ambetter *No authorization required secondary to another payer*	Verify all outpatient authorization requirements using the online cpt search. NIA (National Imaging Associates): 800-443-5733 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Echo. Effective September 15, 2016, home-based sleep studies will no longer require prior authorization. The codes affected by this change include: 95800, 95801, 95806, G0398, G0399, G0400. Health Plan directly 844-265-1278 infusions, *For any tests other than those listed call the health plan directly to verify authorization requirements	Ambetter CPT Code Check
American Republic *No authorization required secondary to Medicare	Use # provided on insurance card Infusions *For any tests other than those listed call the health plan directly to verify authorization requirements.	
APWU *No authorization required secondary to Medicare	Cigna Care Allies: 800-582-1314 Call on all tests	If Cigna Care Allies states authorization is not required obtain reference number
Assurant Health	Health Plan:800-800-2412 or 800-553-7654 *Call the health plan directly to check pre-cert requirements	
Bankers Life Auth not required as Medicare supplement policy	n/a	
BC Anthem Central Region (OH, IN, KY) - Prefixes including but not limited to: UQK, IXJ	AIM (Advanced Imaging Management): 888-953-6703 CT/CTA, MRI/MRA, PET, Nuclear Cardiology, Echo. To reach Health Plan Call # on back of insurance card for pre-cert requirements or call the National phone line @800-676-2583 to be directed to the appropriate state	
BC Federal Auth not required when secondary to any payer	EFFECTIVE 5/1/15 AIM (American Imaging Management): 866-789-0397 CT/CTA, MRI/MRA, Nuclear Cardiology, PET, Echos (all types) Health Plan: 800-860-2156 Infusions. **Dietary Consult (97802) & Dietary Follow up (97803) exempt. PSG (95810) exempt Cardiac Cath (93452) (93453) (93460) exempt Central Line Injection w Fluoro (36598) exempt Cardioversion (92960) exempt	

<p>BC NATIONAL (Anthem) - (Prefix UQVAN exempt when secondary to Medicare or any payer) (Prefix's RJWAN & XGS exempt when secondary to Medicare) (FJJ prefix does not req. auth for out pt testing regardless if primary or secondary to any insurance)</p>	<p>All outpatient testing - *Call # on back of insurance card for pre-cert requirements or call the National phone line @800-676-2583 to be directed to the appropriate state</p>	<p>*Call on any/all Anthem BCBS plans not listed by State below *If Anthem States "Auth is not required, but pre-determination is recommended"... the pre-determination must be obtained. These could be denied as not medically necessary at time of billing if not obtained.</p>
<p>BC Medicare Advantage - Prefixes including but not limited to: FER, JQF, JQI, JRG, JRI, JWF, JWM, JWO, JWX, VHJ, VOA, VOC, VOD, VOE, VOH, VOI, VOK, VOM, VON, VOP, VOQ, VOS, VOT, VOU, VZM, VZP, WGK, WMN, WSP, XDK, XDT, XGH, XGK, XJPH, XKJ, XPF, XPG, XPK, XPS, XTG, XTH, XVJ, XLV, XYL, YCG, YFV, YGJ, YGS, YGU, YLR, YLV, YRA, YRE, YRU, ZFM, ZRB</p>	<p>AIM (Advanced Imaging Management): 866-714-1107 CT/CTA, MRI/MRA, PET, Nuclear Cardiology, Echo. Health Plan: Vascular (March 2016), Cath, Infusion, Sleep and all other outpatient testing.</p>	
<p>BC of Alabama - Prefixes including but not limited to: EBI, GEN, TIL, PPA, GEP, EVF, NEW, GEN</p>	<p>Care Core National: 866-803-8002 MRI/MRA, CT/CTA, PET, Nuclear Cardiology *For any tests other than those listed call the health plan directly to verify authorization requirements. For prefix GEP call health plan @ 888-217-5224 *Obtain a reference # from representative if they state not required.</p>	<p>BCBS of Alabama Medical Policies</p>
<p>BC of Alaska</p>	<p>First Health: 800-932-6690 MRI/MRA, CT/CTA, PET, Angio, Nuclear Cardiology *For any tests other than those listed call the health plan directly to verify authorization requirements.</p>	<p>*AIM Authorizes all 3 levels of contrast (with contrast, without contrast and with and without contrast)</p>
<p>BC of Arkansas - Prefixes including but not limited to: WMW</p>	<p>NIA (National Imaging Associates): 866-842-1767/ Prefix WMW thru AIM: 866-688-1449 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, All Types of Echos, Infusions *For any tests other than those listed call the health plan directly to verify authorization requirements.</p>	<p>*NIA Authorizes all 3 levels of contrast (with contrast, without contrast and with and without contrast)</p>
<p>BC of California - Prefixes including but not limited to: ASU, CBQ, INC, XEA, SSU, NOS, TZG</p>	<p>AIM (American Imaging Management): 877-291-0360 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, All Types of Echos, Infusions, Sleep Studies *For any tests other than those listed call the health plan directly to verify authorization requirements.</p>	<p>*If AIM states auth is not thru them, they will advise you to call the health plan directly please call the number listed on the back of card. *Sleep Studies require auth specifically thru Medical Management please use the number for providers on the back of the ID card.</p>
<p>BC of Colorado</p>	<p>AIM (American Imaging Management): 877-291-0366 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, All Types of Echos *For any tests other than those listed call the health plan directly to verify authorization requirements.</p>	<p>*AIM Authorizes all 3 levels of contrast (with contrast, without contrast and with and without contrast)</p>

BC of Connecticut - Prefixes including but not limited to XGC	*Imaging/Cardiology/Sleep Studies thru AIM (American Imaging Management): 866-714-1107 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, All Types of Echos, Sleep Studies *For any tests other than those listed call the health plan directly to verify authorization requirements, Including Infusions and Nuclear Medicine Effective 7/1/15 EEGs	*AIM Authorizes all 3 levels of contrast (with contrast, without contrast and with and without contrast)
BC of Florida - Prefixes including but not limited to: xjn	NIA (National Imaging Associates): 866-326-6302 MRI/MRA, CT/CTA, PET, Nuclear Cardiology *For any tests other than those listed call the health plan directly to verify authorization requirements.	*AIM Authorizes all 3 levels of contrast (with contrast, without contrast and with and without contrast)
BC of Georgia - Prefixes including but not limited to: HBU, JWA	AIM (American Imaging Management): 866-714-1103 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, All Types of Echos, Sleep Studies *For any tests other than those listed call the health plan directly to verify authorization requirements.	*Sleep Studies require auth thru AIM *AIM Authorizes all 3 levels of contrast (with contrast, without contrast and with and without contrast)
BC of Idaho	AIM (American Imaging Management): 866-714-1105 MRI/MRA, CT/CTA, PET, Nuclear Cardiology *For any tests other than those listed call the health plan directly to verify authorization requirements.	*AIM Authorizes all 3 levels of contrast (with contrast, without contrast and with and without contrast)
BC of Illinois Prefixes including but not limited to: WAG, NEI, TEA, GMB, GBH	*Plan specific - call Medical Management: 800-972-8088 on all tests (PREFIX NEI ONLY - CPT 95810 exempt)	
BC of Kentucky	AIM (American Imaging Management): 888-730-2817 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, All Types of Echos *For any tests other than those listed call the health plan directly to verify authorization requirements.	*AIM Authorizes all 3 levels of contrast (with contrast, without contrast and with and without contrast)
BC of Louisiana	AIM (American Imaging Management): 866-455-8416 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, All Types of Echos *For any tests other than those listed call the health plan directly to verify authorization requirements.	*AIM Authorizes all 3 levels of contrast (with contrast, without contrast and with and without contrast)
BC of Maine - Prefixes including but not limited to: VBH, VBI, VBJ, EHG, VBC, VBD, VBE, VBF, XVG, XVH, XVI, XVJ, XVM, VBA, XVA, XVB, XVG, XVP, MEN (Prefix XVB only-exempt no authorization required)	AIM (American Imaging Management): 866-714-1107 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, All Types of Echos, Sleep Studies, Venous Imaging (93971) exempt Vascular Studies and Cath (effective 3/1/16 call Medical Management # below) Medical Management: 800-392-1016 Effective 7/1/15 EEGs *For any tests other than those listed call the health plan directly to verify authorization requirements including Sleep PSG w/MSLT and Infusions. Dietary consult (97802) exempt. Dietary FU (97803) Venous Imaging (93971) exempt	*When AIM states patient is not in their system: call Medical Management @ 800-392-1016 to verify who to obtain authorization from. If Medical Management states auth is still required through AIM, request that Medical Management initiate a 3 way call with AIM to add the patient back into AIM's system so authorization can be obtained. If the patient has a PCP outside of the state of ME, authorization may be required directly through Medical Management.

<p>BC of Maine Exchange - Prefixes including but not limited to: VBG, VBH, VBI, VBJ, XVN NON-EMERGENT SERVICES ARE NOT COVERED AT WDH</p>	<p>AIM (American Imaging Management): 866-714-1107 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, All Types of Echos, Sleep Studies, Vascular Studies and Cath (effective 3/1/16) Medical Management: 800-392-1016 Effective 7/1/15 EEGs *For any tests other than those listed call the health plan directly to verify authorization requirements. Venous Imaging (93971) exempt</p>	<p>*Even with authorization, patient will be liable for cost of procedure as only emergent services are covered at WDH</p>
<p>BC of Mass Liberty Mutual Plan (Prefix LMH only) *PLAN DISCONTINUED AS OF 12/31/15*</p>	<p>*Infusions/Injections: 800-366-7778 - Dietary consult & follow ups do not require auth (97802 & 97803)</p>	<p>*If medical management doesn't cover infusion; drug will need to go through Accerdo-877-988-0058 *Inform the patient they cannot bring in their own medication they may need to give Accerdo permission to set up delivery with WDH pharmacy.</p>
<p>BC of Mass-PPO - Prefixes including but not limited to: PPO AGV, AGW, AKA, BPH, BST, BXG, CDW, CHB, CFM, DEV, DSM, ETS, EVW, ERM, FMC, FQR, FWW, GBL, GWC, HGA, HPD, HUE, HVF, ICW, IUH, KQF, LBS, MBU, MCX, NTZ, PAE, PXL, RZN, TJC, TXX, UEF, UEM, UEN, UKW, UNJ, VNA, WJG, WWB, XXD, XXP, KDM, SQL **** Prefix HBA may require for diagnostic testing call 877-707-2583 option 6****</p>	<p>*Infusions: 800-366-7778</p>	<p>*If medical management doesn't cover infusion; drug will need to go through Accerdo-877-988-0058</p>
<p>BC of Mass-HMO - Prefixes including but not limited to: EHJ, MTN, MTP, XXC, XXH, XXT (Authorization guidelines are based on the state in which patient's PCP resides. Example: if a patient has a Mass HMO policy with a NH PCP the Mass policy will follow NH guidelines for pre authorization.)</p>	<p>*AIM (American Imaging Management):866-714-1107 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, All Types of Echos, Sleep Studies, Vascular Studies and Cath (effective 3/1/16) *Pharmacy (for infusions): 800-366-7778 . Contact Medical Management: 800-327-6716 for any tests other than those listed <u>see notes to the right</u> on how to verify authorization requirements including Sleep PSG w/MSLT (95805) Venous Imaging (93971) exempt</p>	<p>*If AIM states patient is not in their system: contact Medical Management for MA/NH/ME based on location of the PCP: -Mass Medical Management 800-327-6716 -New Hampshire Medical Management 800-531-4450 Maine Medical Management 800-392-1016 *Prefix MTN - when initiating authorization online through AIM the prefix must be listed as MTNM.</p>
<p>BCBS Medex (Mass Plan)- Medicare Supplement Prefix: XXG *** No auth needed 2nd to Medicare***</p>	<p>Health Plan: Out of state provider # 800-443-6657 (verify eligibility at 800-443-6657 also) Case Management: 800-392-0098</p>	
<p>BC of Michigan - Prefixes including but not limited to: XYQ, FNU, XYR ***PREFIX XYR supplemental policy to Medicare, does not require auths***</p>	<p>*Plan specific - call Medical Management: 800-245-9092 on all tests (FNU Prefix call AIM 800-728-8008)</p>	
<p>BC of Minnesota XZN</p>	<p>*Plan specific - call Medical Management: 800-262-0820 on all tests</p>	<p>bluecrossmn.com</p>

<p>BC of Nebraska (Prefix including but not limited to WER) **Please see info about radiology requests in RED > **</p>	<p>AIM (American Imaging Management): 866-745-3265 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, All Types of Echos, Nuclear Medicine *For any tests other than those listed call the health plan directly to verify authorization requirements. **Eff 10/1/16 AIM no longer handles Radiology requests, call 402-982-8870 option 1 to speak to nurse reviewer to submit authorizations**</p>	<p>*AIM Authorizes all 3 levels of contrast (with contrast, without contrast and with and without contrast)</p>
<p>BC of Nevada</p>	<p>NIA (National Imaging Associates): 800-642-2809 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, All Types of Echos *For any tests other than those listed call the health plan directly to verify authorization requirements.</p>	<p>*NIA Authorizes all 3 levels of contrast (with contrast, without contrast and with and without contrast)</p>
<p>BC of New Jersey - Prefixes including but not limited to: NJX3HZN, NVP3HZN, YHQ3HZN, HAA3HZN, HFM3HZN, NBZ3HZN, PFZ3HZN, YGQ3HZN</p>	<p>eviCore Healthcare: 866-496-6200 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, All Types of Echos, Nuclear Medicine *For any tests other than those listed call the health plan directly to verify authorization requirements.</p>	<p>*Obtain tracking # or reference # if representative states no auth required</p>
<p>BC of NH - (including NH Exchange policies) Prefixes including but not limited to: YGO, YGP, YGQ, EHH, CGM, CTP, FNK, HPN, JDC, NHN, NHP, PAC, PVN, PVP, SWM, SYP, TRM, YGA, YGB, YGC, YGD, YGG, YGE, YGI, YGL, YGN, YGT (Prefixes YGB & YGM exempt as secondary to Medicare)</p>	<p>*Imaging/Cardiology/Sleep/Nuc Cardio AIM (American Imaging Management): 866-714-1107 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, All Types of Echos, Sleep Studies, CT GUIDED Biopsy exempt Vascular Studies and Cath (effective 3/1/16 call Medical Management # below) Venous Imaging R/O DVT (93970 & 93971) exempt Medical Management:800-531-4450 Effective 7/1/15 EEGs *For any tests other than those listed call the health plan directly to verify authorization requirements including Sleep PSG w/MSLT (95805), and Infusions. Dietary Consult (97802) Dietary Follow up (97803) exempt. Venous Imaging (93971) exempt Gastric Emptying Scan (78264) exempt Event Monitor (93270) exempt Hida Scan (78227) exempt Cardioversion (92960) exempt Effective 4/22/16- VAS CPT 93925-93926-93930-93931 - Ordering practice needs to submit clinical report to AIM within 10 days after of the test</p>	<p>Some NHN plans are handled through New England Health Plan @ 800-238-2465 although they may refer you to Medical Management @ 800-238-2227 for auths as well *When AIM states patient is not in their system: call Medical Management@ 800-531-4450 to verify who to obtain authorization from. If Medical Management states auth is still required through AIM, request that Medical Management initiate a 3 way call with AIM to add the patient back into AIM's system so authorization can be obtained. If the patient has a PCP outside of the state of NH, authorization may be required directly through Medical Management (Example: prefix NHN with a Maine PCP will require authorization directly through Medical Management). *NH Exchange polices follows the same guidelines as BC of NH. <i>*Prefix MTN - when initiating authorization online through AIM the prefix must be listed as MTNM.</i></p>
<p>BC of North Carolina - Prefixes including but not limited to: FDOW, YPJW, CGQW</p>	<p>AIM (American Imaging Management): 866-455-8414</p>	

<p>BC of NY - Prefixes including but not limited to: ZWR</p>	<p>NIA (National Imaging Associates): 800-642-7820 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, All Types of Echos *For any tests other than those listed call the health plan directly to verify authorization requirements.</p>	<p>*NIA Authorizes all 3 levels of contrast with, without and with and without</p>
<p>BC of NY (Empire) - Prefixes including but not limited to: AIJ, NYO, YLU *Prefix YLA exempt when 2nd to Medicare *Prefix YLS follows United HealthCare Guidelines see below - if 2nd to Medicare no precert req'd*</p>	<p>AIM (American Imaging Management): 877-430-2288 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, All Types of Echos *For any tests other than those listed call the health plan directly to verify authorization requirements. For prefix AIJ call health plan @ 866-849-8851</p>	<p>*Some policies may not require authorization provide the # you called along with the date, time, and name of representative that provided that information.</p>
<p>BC of NY (Excellus) - Prefixes including but not limited to: GHS, VYW, VYA</p>	<p>*CareCore National:866-889-8056 MRI/MRA, CT/CTA, PET Nuclear Cardiology, *Infusions: 800-306-0151 *For any tests other than those listed call the health plan directly to verify authorization requirements.</p>	<p>*Obtain reference # from Care Core National representative if stated authorization is not required.</p>
<p>BC of OHIO- DTP</p>	<p>*Health Plan: 844-280-6854</p>	
<p>BC of Pennsylvania (Highmark) - Prefixes including but not limited to: KMM, AQL, USK, ZAR, RHV, TRZ, BBM, ZAQ</p>	<p>*NIA (National Imaging Associates): 888-642-4814 MRI/MRA, CT/CTA, PET, Nuclear Cardiology *Health Plan: 800-547-3627 *For any tests other than those listed call the health plan directly to verify authorization requirements.</p>	<p>*Authorization requirements are policy specific- if NIA states not authorization required through them call the health plan to verify</p>
<p>BC of Pennsylvania (Independence) - Prefixes including but not limited to: QCB, CZS, YXF, GEA,</p>	<p>*AIM (American Imaging Management): 866-745-1791 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, All Types of Echos, Infusions, sleep studies *Health Plan: 800-275-2583 or # on back of ID card *For any tests other than those listed call the health plan directly to verify authorization requirements</p>	<p>If AIM states auth is not required call the health plan directly @ 800-275-2583 and skip the imaging prompt (if you select the imaging prompt you will be routed back to AIM) *Copy and Paste the following link to see additional tests that require auth (updated regularly): http://www.ibx.com/pdfs/providers/policies_guidelines/preapproval/ibc_precert.pdf</p>
<p>BC of Rhode Island - Prefixes including but not limited to: AMU</p>	<p>MSI (Med Solutions): 888-233-8158 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, All Echos *For any tests other than those listed call the health plan directly to verify authorization requirements.</p>	<p>*MSI does not authorize all 3 levels of contrast- Authorizations are CPT code specific.</p>
<p>BC of South Carolina - Prefixes including but not limited to: INE, ATY, NWC, TAV</p>	<p>*NIA (National Imaging Associates): 866-500-7664 MRI/MRA, CT/CTA, PET, Nuclear Cardiology *Health Plan: 800-334-7287 *For any tests other than those listed call the health plan directly to verify authorization requirements.</p>	<p>*If NIA states the patient is not in their system call the health plan@ 800-334-7287 or # on back of patients card to verify pre-cert requirements.</p>

BC of Tennessee - Prefixes including but not limited to: LRA, NHC, UEY, ZES	MSI (Medsolutions): 888-693-3211 MRI/MRA, CT/CTA, PET, Nuclear Cardiology *For any tests other than those listed call the health plan directly to verify authorization requirements.	*MSI does not authorize all 3 levels of contrast (w/o with w/wo) - Authorizations are CPT code specific
BC of Texas - Prefixes including but not limited to: TYL, AMR, AJL, WEG	*Plan specific - call Medical Management: 800-441-9188 on all tests	
BC of Vermont - Prefixes including but not limited to: ZIA, ZID	AIM (American Imaging Management): 800-701-0080 MRI/MRA, CT/CTA, PET, Health Plan: 800-924-3494 *For any tests other than those listed call the health plan directly to verify authorization requirements including Sleep Studies.	BC Vermont Authorization Tool
BC of Virginia - Prefixes including but not limited to: UZFAN, YTP, FAP, MGU, YTC, YTM	*Plan specific - call Medical Management: 800-533-1120 on all tests	
BC of WA (Premera)	AIM (American Imaging Management): 866-666-0776 MRI/MRA, CT/CTA, PET, All Types of Echos, Nuclear Cardiology *For any tests other than those listed call the health plan directly to verify authorization requirements.	*AIM Authorizes all 3 levels of contrast with contrast without contrast and with and without contrast .
BC of Wisconsin	AIM (American Imaging Management): 800-554-0580 MRI/MRA, CT/CTA, PET, All Types of Echos, Nuclear Cardiology *For any tests other than those listed call the health plan directly to verify authorization requirements.	*AIM Authorizes all 3 levels of contrast with contrast without contrast and with and without contrast
BC/BS Regency Group - Prefixes including but not limited to: RHQ	Regence Group Administrators: 866-738-3924 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, All Types of Echos, Infusions *For any tests other than those listed call the health plan directly to verify authorization requirements.	
Breast & Cervical Cancer Program	Phone: 603-271-5219 Fax: 603-271-4376 MRI/MRA, CT/CTA, PET, Nuclear Cardiology *For any tests other than those listed call the health plan directly to verify authorization requirements.	
Celtic	All Outpatient 800-477-7870 or # on card	*Card states: Certification is mandatory for all hospital confinement or outpatient procedure
ChampVA	n/a	Auth is not required for out patient diagnostic testing

<p>Cigna 2nd to Medicare Exempt unless: *Cigna is secondary to a Medicare Replacement product *The test being performed is related to a transplant *Medicare benefits are exhausted *Cigna is primary for any reason.</p>	<p>*EviCore (Formerly MedSolutions) for imaging & nuclear studies: 888-693-3211 MRI/MRA, CT/CTA, PET, Nuclear Cardio, Bone length, Stress Echo, Diagnostic Heart Cath *Cigna direct phone: 800-244-6224 video EEG (95951) CT VTI CPT 77011 & Infusions. Exemptions :Dietary Consult (97802) and Dietary Follow up (97803) exempt Event Monitor (93270) exempt *CareCentrix phone for all sleep studies: 877-877-9899 Fax:866-536-5225 or website @ Cigna.SleepCCX.com **Echos require medical necessity review **EEGs require medical necessity review effective 3/15/16 *For any tests other than those listed call the health plan directly to verify authorization requirements. Sambra (Cigna Allied Plan - no U in prefix) - Precert 800-887-9735 Eligibility 800-638-6589</p>	<p>*MSI does not authorize all 3 levels of contrast (w/o with w/o) - Authorizations are CPT code specific *Use the Cigna master precert list online cignaforhcp.com for auth requirements for all tests other than Imaging & Nuc Cardio or call Cigna directly-Requires Provider Log On. EFFECTIVE 8/1/14 Cigna will not cover Transvaginal Ultrasound (non-obstetrical) CPT 79830 unless it is used for a woman who has trouble getting pregnant or has symptoms of, or is at risk for cancer.</p>
<p>Community Health Options formerly Maine Community Health Options (MCHO)</p>	<p>Health Plan: 855-542-0880- Contact Health plan for authorization requirements for all outpatient testing including dietary consults. <i>Regular Stress Test (93017), Whole Body Bone Scan (78306), Holter Monitor (93225), Resting Echo (93306), Stress Echo (93350) do not require.</i> To verify eligibility call 855-624-6463</p>	
<p>ConnectiCare NON-EMERGENT SERVICES ARE NOT COVERED AT WDH</p>	<p>NIA (National Imaging Associates): 877-607-2363 MRI/MRA, CT/CTA, PET, Nuclear Cardiology *For any tests other than those listed call the health plan directly to verify authorization requirements.</p>	<p>*Patient will be liable for cost of procedure as only emergent services are covered at WDH/WHP</p>
<p>Coventry Health</p>	<p>All outpatient testing-Call # on Card</p>	<p>*Verify authorization requirements for each outpatient test.</p>
<p>EBPA *Authorization not required secondary to Medicare</p>	<p>Health Plan: 800-578-3272- Contact Health plan for authorization requirements for all outpatient testing</p>	
<p>EMBS</p>	<p>American Health Holding 800-641-5566 MRI, CT *For any tests other than those listed call the health plan directly to verify authorization requirements.</p>	
<p>Emblem Health NON-EMERGENT SERVICES ARE NOT COVERED AT WDH</p>	<p>All outpatient testing-Call # on Card</p>	<p>*Patient will be liable for cost of procedure as only emergent services are covered at WDH/WHP</p>

Fallon	EviCore (formerly MedSolutions): 866-879-8317 MRI/MRA, CT/CTA, PET Health Plan: 866-275-3247 *For any tests other than those listed call the health plan directly to verify authorization requirements.	*MSI does not authorize all 3 levels of contrast (w/o with w/wo) - Authorizations are CPT code specific
GEHA <i>*Auth is not required as secondary to Medicare</i>	EviCore (formerly MedSolutions): 866-879-8317 MRI/MRA, CT/CTA, PET, Nuclear Cardiology *For any tests other than those listed call the health plan directly to verify authorization requirements.	*MSI does not authorize all 3 levels of contrast (w/o with w/wo) - Authorizations are CPT code specific
GHI <i>*Auth is not required as secondary to Medicare unless Medicare Replacement Product*</i>	Care Core National: 800-835-7064 MRI/MRA, CT/CTA, PET, Nuclear Cardiology *For any tests other than those listed call the health plan directly to verify authorization requirements.	
Great West Healthcare	EviCore (formerly MedSolutions: 888-693-3295 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Stress Echo Care Centrix-877-877-9899 Fax:866-536-5225 or website @ Cigna.SleepCCX.com Sleep Studies *For any tests other than those listed call the health plan directly to verify authorization requirements.	*MSI does not authorize all 3 levels of contrast (w/o with w/wo) - Authorizations are CPT code specific *GWH plans w/the Cigna logo - look the patient up on MSI under Cigna
Harvard Pilgrim (HPE & HPK exempt secondary to Medicare) <i>*Sleep Actigraphy is not a covered test</i>	*NIA (National Imaging Associates): 800-642-7543 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Biopsy guidance exempt *Evi Core Formerly CareCore National: 888-511-0401 Sleep Studies <i>*Medical necessity review is required for all Echo's, Gastric Emptying Scan</i> Health Plan: 888-333-4742 Infusions. *For any tests other than those listed including Infusion, call the health plan directly to verify authorization requirements Exemptions: Dietary consult (97802) & Dietary follow up (97803) exempt.Hida Scan (78227) exempt Cardiac Cath (93452) exempt	Harvard Pilgrim Medical Policies
Harvard Pilgrim Stride (Medicare Replacement)	NIA (National Imaging Associates): 800-642-7543 MRI/MRA, CT/CTA, PET, Nuclear Cardiology. Health Plan: 888-609-0692 Verify authorization requirements for all diagnostic testing	
Health America (Coventry)	NIA (National Imaging Associates): 866-326-6303 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Stress Echo *For any tests other than those listed call the health plan directly to verify authorization requirements.	

Health Net	First Health: 800-932-6690 MRI/MRA, CT/CTA, PET, Angio, Nuclear Cardiology *For any tests other than those listed call the health plan directly to verify authorization requirements.	
Health New England	MSI (MedSolutions): 888-693-3211 MRI/MRA, CT/CTA, PET, Nuclear Cardiology *For any tests other than those listed call the health plan directly to verify authorization requirements.	*MSI does not authorize all 3 levels of contrast Authorizations are CPT code specific
Health Plans Dirigo HHD only)	(prefix *Imaging & Nuc Cardio call NIA (National Imaging Associates): 800-642-7543 MRI/MRA, CT/CTA, PET, Cath/Angio, Nuclear Cardiology, Sleep Studies *For all other testing call Dirigo Directly: 877-213-5225 *For any tests other than those listed call the health plan directly to verify authorization requirements.	*NIA authorizes all 3 levels of contrast with contrast without contrast and with/without contrast
Health Plans Inc <i>*no auth req'd secondary to Medicare</i>	Care Management: 866-325-1550 or #on back of card Sleep Studies & CPAP follow up, Cath/Angio procedures, Infusions *Medical necessity review is required for all Echo's, Nuclear Cardiology & Gastric Emptying Scan *For any tests other than those listed call the health plan directly to verify authorization requirements.	
Health Plans WDH <i>*PLAN DISCONTINUED AS OF 12/31/15*</i>	Care Management: 866-325-1550 All Sleep Studies & CPAP follow up, Cath/Angio procedures, All Infusions, Dietary 97802 covered benefit, DTY follow up 97803 no auth req <u>Medical necessity review is required for all /Gastric Emptying Scans(CPT:78264)/Nuclear Cardio</u>	<i>*For any sleep study for WDH Health Plans with a Sleep Diagnosis authorization is required, if the representative states no authorization is required please ask them to double check.</i>
Humana & Humana Gold <i>*Contracted and participating as of 09/16/14</i>	Health-Help: 866-825-1550 MRI/MRA, CT/CTA, PET, All Types of Echos, Nuclear Cardiology, Cardiac Cath, Nuclear Medicine, Health Plan: 800-523-0023 EEG's, Sleep Studies, Infusions *For any tests other than those listed call the health plan directly to verify authorization requirements.	
Mail Handlers <i>*Authorization is required as a secondary insurance to commercial payers; with the exception of Medicare</i>	Health Plan:800-410-7778- Contact Health plan for authorization requirements for all outpatient testing	

Maine Community Health Options (MCHO)	Health Plan: 855-542-0880- Contact Health plan for authorization requirements for all outpatient testing including dietary consults. <i>Regular Stress Test (93017), Whole Body Bone Scan (78306), Holter Monitor (93225), Resting Echo (93306), Stress Echo (93350) Event Monitor (93270) do not require.</i> To verify eligibility call 855-624-6463	
MaineCare *No authorization required secondary to Medicare *Home Sleep Study G0399 is a non-covered benefit	Health Plan: 866-690-5585 Infusions, CT/PET ages 21-64 When requesting authorization please see link > to obtain the necessary form	https://www.healthoptions.org/BlankSiteASPX/media/CHO/PDF/health%20care%20professional/UM-Prior-Approval-Form-030716.pdf
Martin's Point/US Family/Generations Advantage	*888-732-7364 Infusions, Caths, Sleep Studies, <u>anything invasive</u> (procedures including biopsies/pic lines, needle aspiration, etc.), Rad-only tomogram injection *Verify authorization requirements via CPT code list found online, click hyperlink to the right > Eff 8/1/16 Authorization is required for Neulasta (Pegfilgrastim) CPT J2505	MP/US Family CPT code check
Medicaid - New Hampshire *Authorization is required as a secondary insurance to commercial payers; but not required as 2nd to Medicare or Medicare Replacement plans *Dietary consults are not a covered benefit.	Effective 10/1/15 required directly through NH Medicaid Phone: 603-271-9423 Fax: 603- 271-8194: MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Infusions Health Plan: 866-291-1674	
Medicare	Medical Necessity check on the NGS website- Medical Necessity Review is required *Verify Medical Necessity check on the NGS website via the hyperlink to the right > All tests must pass medical necessity. Using the link to "Medical Policy & Review" choose "Medical Policy Center" then search using your CPT code in the search box for "LCD or article"	Medicare Policy
Meritain Health	Use # provided on card or Total Health : 866-708-1110 *Call for authorization requirements for all outpatient testing	
Minuteman Health EMERGENT SERVICES ARE NOT COVERED AT WDH	NON-Health Plan: 855-644-1776	*Patient will be liable for cost of procedure as only emergent services are covered at WDH/WHP

MVP Healthcare	CareCore National: 866-665-8341 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Call SMS 888-497-5337 x121 or website Sleep Studies, MVP: 800-568-0458 *For any tests other than those listed call the health plan directly to verify authorization requirements including Infusions	*Sleep Study auth's thru SMS www.sleepmanagementsolutions.com ** You will need to manually add the rendering site giving the WDH address and phone # during the authorization process**
NALC *Authorization NOT required 2nd to Medicare	EviCore (formerly MedSolutions): MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Stress Echo Health Plan: Use # provided on insurance card *For any tests other than those listed call the health plan directly to verify authorization requirements.	*MSI does not authorize all 3 levels of contrast - Authorizations are CPT code specific
New Hampshire Health Plans (NHHP)- Discontinued coverage effective-6/30/14		
NH Healthy Families- NHCaid * Authorization NOT required 2nd to Medicare * Dietary Consults and Home Sleep Study CPT G0399 are non-covered tests ***AUTH NOT REQ WHEN SECONDARY TO ANY PLAN*** 2/1/16	NIA(National Imaging Associates): 800-443-5733 MRI/MRA, CT/CTA, Nuclear Cardio, Nuclear Imaging, PET Scans, All Types of Echos. Effective September 15, 2016, home-based sleep studies will no longer require prior authorization. The codes affected by this change include: 95800, 95801, 95806, G0398, G0399, G0400. NH Healthy Families:866-769-3085 Infusions (some Infusions may go through US Scripts @ 800-460-8988), *For any tests other than those listed verify authorization requirements via CPT code list found online, click hyperlink to the right > ***AUTH NOT REQ WHEN SECONDARY TO ANY PLAN*** 2/1/16	NH Healthy Families CPT code check
Today's Options (PFFS plans exempt)	Care Core National:800-420-3471 MRI/MRA, CT/CTA, PET, Nuclear Cardiology Today's Options:866-568-8921 *For any tests other than those listed call the health plan directly to verify authorization requirements.	*If CareCore States auth is not required call the health plan directly to verify authorization requirements.
TriCare Prime/Standard - TriCare Health net * Dietary Consult is not a covered benefit 97802 (TriCare for Life exempt when secondary to Medicare)	Health Plan: 877-874-2273 All diagnostic tests are plan specific verify authorization requirements for each plan using the link to the right >	Tricare Online Benefit Tool
Tufts Carelink- follow all Cigna guidelines **If member id begins with A1 auth not req'd for CT or MRI's - all other id #'s please call # on back of card	**If member id begins with A1 auth not req'd for CT or MRI's - all other id #'s please call # on back of card**	

Tufts Health Plan	NIA: 866-642-9703 MRI/MRA, CT/CTA, PET, Nuclear Cardiology Health Plan: Use # provided on back of card or 888-884-2404 *For any tests other than those listed call the health plan directly including Infusions (must submit Universal Pharmacy Programs Request Form) and Sleep studies call 800-630-3493	Tufts Universal Pharmacy Programs Request Form
Tufts Health Freedom Plan (WDH Employees) **Effective Jan 1, 2017 auth is required Echos, Stress Echos, Implantable cardiac devices, Cardiac Catheterizations through NIA **	NIA: 866-642-9703 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Eff 1/1/17 Echos all types, Cardiac Caths, Implantable cardiac devices require auth Health Plan: Use # provided on back of card or 888-884-2404 *For any tests other than those listed call the health plan directly including Infusions (must submit Universal Pharmacy Programs Request Form) and Sleep*Evi Core Formerly CareCore National: 888-511-0401 Sleep Studies .Dietary Consult 97802 & Dietary Follow ups 97803 exempt Fistulagram (36147) exempt Event Monitor (93270) exempt Thyroid Scan & Uptake (78014) exemptRoutine EEG (95816) exempt Gastric Emptying Scan (78264) exempt, HIDA (78227) exempt	Tufts Universal Pharmacy Programs Request Form
UMR *Authorization NOT required 2nd to Medicare	866-893-4879 or # on the back of the card - All tests are plan specific	*You will need to obtain a benefits fax before you are able to speak with a representative. The fax will also tell you if authorization is required for Outpatient tests.
Unicare *Authorization NOT required 2nd to Medicare	AIM: 866-766-0247 MRI/MRA, CT/CTA, Nuclear Cardiology, All Types of Echos, Sleep Health Plan 800-442-9300 or # on card *For any tests other than those listed call the health plan directly	
United Healthcare, Medicare Complete/Solutions, Secure Horizons (PFFS plans exempt/UHC Group#310000)	Cardio/Imaging/Nuc Med:866-889-8054 MRI/MRA, CT/CTA, PET, Nuclear Cardiology, Nuclear Medicine, All Types of Echos biopsies exempt Health Plan: 877-842-3210 *For any tests other than those listed call the health plan directly including CATH, Sleep Studies, dietary and Infusions. Exemptions: 95819 EEG no auth required per UHC Home Sleep Test G0399 exempt Lumbar Spinal puncture (62270) exempt. Cardioversion (92960) exempt UHC in network members do not req auth for Dietary Consults initial 97802 or Follow ups 97803 *Effective 10/1/15 United Health Care will require authorization for the administration for Actemra, Orencia, Remicade	*UHC does not authorize all 3 levels of contrast; Authorizations are CPT code specific

US Department of Labor	844-493-1966 opt 4 opt 3 or fax 800-215-4901- All tests need authorization. Services must be approved for performing facility (ACS Provider # 100783300 for WDH)	*Call to verify correct date of injury, test matches the correct injured area/body part and obtain authorization.
VA Choice (NH) <i>*Only scheduled services with approved authorization will be covered</i>	HealthNet: 866-606-8198- All tests need authorization and scheduling approval from the VA Choice Program	*Even with authorization, patient may be liable for cost of procedure. WDH/WHP are not in network with VA Choice and no services are covered.
VA Medical (NH)	603-624-4366- All tests need authorization	
Well Sense- NHCaid **Authorization not required secondary to Medicare, as long as Medical Necessity (ABN) passes** ** Authorization not required as secondary to other payers as long as the Primary Payer has an authorization in place (if required) and has benefits to cover scheduled service, if primary payer benefits do not cover scheduled service, authorization is required from Wellsense** <i>*When requesting authorization for infusion please verify through the Health Plan and the Pharmacy line.</i>	EviCore (formerly MedSolutions): 888-693-3211 MRI/MRA, CT/CTA, Nuclear Cardio Imaging, PET Scans, Pharmacy:888-566-0008 option 4&2- Infusions Health Plan:877-957-1300 (Home Sleep CPT G0399 exempt) Sleep Studies, Video EEG (95951), Dietary Consult 97802, *For any tests other than those listed call the health plan directly to verify authorization requirements. (Holter Monitors Exempt) *Verify authorization requirements via CPT code list found online, click hyperlink to the right >	
Workman's Compensation	Contact Adjuster through WorkersComp Company to verify all information -All tests need approval	*Verify claim is open/date of injury is correct and approval status of test being requested. *Authorization from the patients medical insurance needs to be obtained under all circumstances.
11/30/2016 Pre-Cert Team Call 603-740-2224 and ask for a Pre-cert Representative for any/all questions		