

Extraordinary Times. Exceptional Care.



WENTWORTH-DOUGLASS
HOSPITAL
A Mass General Community Hospital

A NEW HEALTHCARE EXPERIENCE AWAITS, CENTERED ON YOUR SAFETY AND SUPERB CLINICAL CARE.

The COVID-19 pandemic has drastically changed all our lives. Here at Wentworth-Douglass, we turned our world upside down and inside out to care for the most vulnerable in our community. Thankfully, the Seacoast has not experienced the same level of threat from COVID-19 as other areas, but we remain prepared to quickly react if there's a local surge in cases.

Following the guidance of the state of New Hampshire, Wentworth-Douglass has started a phased re-opening of services, beginning with the most time-sensitive cases. We want to offer you the care you need and assure you that today – as always – your safety is our top priority.

EXCEPTIONAL SAFETY

Patient safety has always been at the heart of our mission – and now more than ever we continue to engage in vigilant prevention measures to reduce the risk of any infection.



SCREENING

Anyone who enters Wentworth-Douglass Hospital or any of its facilities with walk-in services will be asked some simple symptom screening questions upon entry.



MASKS

Everyone in our facilities, both staff and patients, will be wearing procedural masks to help protect against the spread of COVID-19. Everyone is provided a mask upon entry and asked to wear it throughout their visit.



HAND HYGIENE

Anyone entering our buildings will be asked to sanitize their hands. Hand sanitizer stations are also available throughout our buildings.



SOCIAL DISTANCING

Everyone should practice good physical distancing – keeping at least 6 feet apart from others. We have made changes to patient flow, waiting rooms and common areas to encourage this separation.

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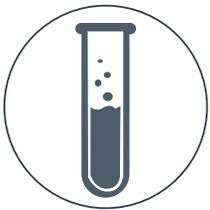


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CLEANING

Our award-winning Environmental Services team has always been ahead of the curve. The team is continuing its aggressive cleaning and disinfecting protocols and adding safeguards to prevent the spread of infection. These include the use of sporicidal cleaners and UV light robots that kill COVID-19 virus.



TESTING

Patients undergoing most surgeries and procedures are required to complete a COVID-19 test no more than 48 hours prior to their scheduled appointment.



VISITOR POLICY

We are currently not allowing any visitors to come to Wentworth-Douglass Hospital. This includes members of the public visiting the hospital cafeteria or public spaces and anyone under the age of 18. Exceptions include caregivers who are escorting patients to their appointments, end-of-life care, two parents or guardians are allowed for each pediatric patient, and one visitor allowed for labor & delivery patients.

YOU CAN PROTECT YOURSELF FROM COVID-19

Follow these guidelines:

- Follow proper hand washing tips.
- Cover your nose and mouth when you cough or sneeze and immediately wash your hands.
- Keep 6 feet of space between yourself and others.
- Wear a face mask properly, ensuring your nose and mouth are fully covered.
- Wash your hands after handling things such as door knobs, elevator buttons and handrails.
- Keep your personal gadgets and items clean by regularly disinfecting them.

Thank you for trusting us with your care.